Emergency Plan Municipality of Melita Manitoba 2023

Table of Contents

1	ADM	IINISTRATION	4
	1.1	INTRODUCTION	5
	1.2	DEFINITIONS	6
	1.3	AUTHORITY	7
	1.4	DUTIES	8
	1.5	STATE OF LOCAL EMERGENCY	9
	1.6	COMMUNICATIONS	0
	1.7	INCIDENT COMMAND	1
2	TH	IE EMERGENCY OPERATIONS CENTRE 1	2
	2.1	INTRODUCTION	3
	2.2	STRUCTURE	3
	2.3	DUTIES AND RESPONSIBILITIES	4
	2.4	ALERTING AND INITIAL ACTION	6
	2.5	LOGISTICS1	9
	2.6	STAFFING AND SECURING THE EOC	0
	2.7	DAILY ACTIVITIES	0
	2.8	DOCUMENTING THE EVENT	0
	2.9	DISASTER FINANCIAL ASSISTANCE	
	2.10	CRITICAL MUNICIPALITY SERVICES	2
	2.11	ANNEX A EOC ACTIVATION CHECKLIST	23
	2.12	ANNEX D EOC SIGN IN SHEET	4
3	RE	SOURCES	:5
	3.1	INTRODUCTION	6
	3.2	EMERGENCY FAN-OUT	6
	3.3	EMERGENCY SERVICES	28
	3.1	CENTRES	9
	3.2	SCHOOLS AND DAYCARES	9

	3.3	EMO CONTACT INFORMATION	30
4	EM	MERGENCY SOCIAL SERVICES	33
	4.1	INTRODUCTION	34
	4.2	RECEPTION CENTRE LOCATION	34
	4.3	ESS DUTIES AND STAFF POSITIONS	34
	4.4	EVACUATION	34
	4.5	EVACUATION OF ANIMALS	36
	4.6	RECEPTION	36
	4.7	ANNEX A ESS COORDINATOR	37
	4.8	ANNEX B RECEPTION MANAGER	38
	4.9	ANNEX C LODGING MANAGER	39
	4.10	FOOD SERVICES MANAGER	40
	4.11	RECEPTION AND INQUIRY MANAGER	42
	4.12	ANNEX H ESS LOG BOOK	43
5	RE	-ENTRY AND RECOVERY	44
	5.1	INTRODUCTION	45
	5.2	RECOVERY	45
	5.3	RE-ENTRY	45
	5.4	COMMUNITY RECOVERY MEETING	46
	5.5	RE-ENTRY CHECKLISTS	46
A	PPEN	DIX A HAZARD ANALYSIS	48
A	PPEN	DIX B MEMORANDA OF UNDERSTANDING	48
A	PPEN	DIX C PUBLIC INFORMATION OFFICER GUIDANCE	49
A	PPEN	DIX D FORMS	50
A	PPEN	DIX E EMERGENCY MEASURES ACT	55
A	PPEN	DIX E CHECKLIST: EXTREME FLOODING	56
A	PPEN	DIX F CHECKLIST: EXTENDED POWER OUTAGE IN WINTER	58
A	PPEN	DIX G CHECKLIST: SNOW OVERLOAD	59
A	PPEN	DIX H CHECKLIST: FIRE DESTROYS WATER TREATMENT PLAN	60
Δ	PPFN	DIX I EMERGENCY ASSET RESOURCE LIST	61

Melita Emergency Plan

1 ADMINISTRATION

1.1 INTRODUCTION

1.1.1 Purpose

The purpose of this Plan is to provide guidance for prompt and coordinated response to emergencies or disasters affecting the Municipality of Melita.

1.1.2 Responsibility

The responsibility for the health and welfare of the citizens of Melita lies with those citizens. They are responsible to deal with crises in the first instance and to have an individual or family plan to do so. Most emergencies beyond the individual capacity to cope are dealt with day-to-day by normal emergency services - police, fire, ambulance.

In the event that a major emergency proves beyond the capacity of citizens and of the normal emergency services, Council is responsible for managing the response.

Council is assisted in executing its responsibilities by the usual resources of the municipality, and by the Emergency Response Control Group (Control Group). This plan directs the actions of that group.

1.1.3 Priorities

The priorities of emergency response are as follows:

- Save lives
- Reduce suffering
- Protect public health
- Protect critical infrastructure
- Protect property
- Protect the environment
- Reduce economic and social losses

1.1.4 Guidelines

These guidelines follow the direction set out in Section 8 of The MB Emergency Measures Act.

1.1.5 Annual Review

The Plan shall be reviewed annually by the Control Group and approved by Council.

1.1.6 Hazard Analysis

This Plan is based on a detailed hazard analysis, the details of which are at Appendix A.

The three highest assessed risks as reviewed on 28 November 2022 are

- 1. Overland flooding;
- 2. Power outage of greater than 6 hours in winter; and
- 3. Failure of the primary potable water source from Melita Manitoba;

1.1.7 Memoranda of Understanding (MOU)

From time to time Council may enter into MOUs with municipalities, provincial government agencies or departments, non-governmental organizations or private businesses. These MOUs are gathered in Appendix B.

1.1.8 Public Education

It is the responsibility of citizens to be prepared for disaster. Public education to this end will be a Council responsibility.

1.1.9 Volunteers

Volunteers are part of the municipal emergency response. Volunteers are most effective if they are trained in their emergency role beforehand. To this end, Melita will conduct training exercises annually involving volunteers where possible. The exercises will be designed and conducted by the Municipal Emergency Coordinator (Coordinator.) They will normally involve some or all of municipal staff and Council in addition to volunteers. An after action review will be conducted by the Coordinator and presented to the Control Group.

1.2 **DEFINITIONS**

1.2.1 Emergency

for the purposes of this plan shall mean a present or imminent situation or condition that requires action by municipal resources to prevent or limit the loss of life, property or damage to the environment.

1.2.2 Control Group

shall mean the Mayor, operations manager, members of Council, Chief Administrative Officer, fire chief or chiefs and Coordinator. It is responsible for the control of emergency operations as delegated by Council.

1.2.3 Information Centre

shall mean a location for the gathering and transmittal of information. This may be the Emergency Operations Centre (EOC), other designated building, or a specific person or group of persons, dependent upon the scale of the emergency.

1.2.4 Incident Commander

shall mean the person or collective leadership team which has responsibility for managing the response to an emergency at the site or sites where the emergency is occurring. All personnel, equipment and other resources responding to an emergency shall come under the command of the Incident Commander.

1.2.5 Registration & Inquiry

shall mean the location for the registration of people affected by the emergency and for the distribution of information about their whereabouts.

1.2.6 Acronyms

CAO Chief Administrative Officer

EOC Emergency Operations Centre

EMO Emergency Measures Organization

IC Incident Commander

MEC Municipal Emergency Coordinator (Coordinator)

MOU Memorandum of Understanding

SOLE State of Local Emergency

1.3 AUTHORITY

1.3.1 Plan Approval

This Plan is authorized from time to time by Resolution of Council. [Resolution of Council #2022 - 319]

1.3.2 Delegation of Authority

During emergency planning and during emergencies Council retains full authority over emergency response, including such matters as spending, release of information to the public and media, approval of actions by the Coordinator.

1.3.3 Municipal Emergency Response Control Group

The Control Group will be responsible for the hour by hour management of emergency response, including such matters as spending, release of information to the public and media, approval of actions by the Coordinator.

1.3.4 Municipal Emergency Coordinator

The Coordinator is hired by the Municipality. Their job is to:

- Maintain the Emergency Plan
- Train emergency volunteers

- Manage the emergency in conjunction with the Control Group
- Upon notification of an impending emergency or disaster, activate the Emergency Plan
- Activate the EOC if necessary
- Direct the EOC, specifically direct all operations in accordance with the direction of Council, the Emergency Plan, and the situation
- Ensure the management of volunteers, assigned municipal staff and representatives of outside agencies
- Through the CAO, request and use municipal resources
- Cooperate with neighbouring municipalities and outside agencies as required, including requesting and providing mutual aid
- Take such actions as are necessary to minimize the effects of the emergency
- Ensure that a log is maintained, and preserved after the emergency, of all actions taken and information received and dispatched
- Ensure an after action review is produced after the emergency
- Ensure that proper financial controls are maintained and records kept

1.4 DUTIES

The duties of the EOC staff are detailed in Chapter 2. The duties of Emergency Social Services staff are detailed in Chapter 4.

1.4.1 Mayor and Council

- Responsible to oversee the municipal response to emergencies
- In the absence of the Mayor an acting Mayor will be appointed and will have the same authority and responsibility of the Mayor
- Issue, request the extension of, and terminate States of Local Emergency (SOLE.) If Council cannot be convened in a timely fashion the Mayor may issue a SOLE.

1.4.2 Town Emergency Coordinator

- Ensure the Coordinator has the resources to complete necessary tasks
- Assume duties of the Coordinator until the Coordinator arrives
- Keep the Mayor and Council informed of the situation as it develops and convene the Control Group as required
- Act for the Control Group if required
- Ensure the municipal staff is aware of the situation and proactively ready resources for commitment to the emergency response

1.5 STATE OF LOCAL EMERGENCY

A declaration of a SOLE may be issued by the responsible Minister, or it may be issued by Council.

A SOLE may be limited geographically and this limitation is included in the declaration.

SOLEs may intrude on individual and property rights and therefore must be carefully considered.

1.5.1 Declaration of a SOLE

- Council passes a resolution to declare a SOLE
 - If a quorum cannot be gathered in a timely manner the Mayor may make the declaration
- The resolution and declaration are forward to the Emergency Measures Organization (EMO)
- The details of the declaration are communicated to the residents of the affected area

1.5.2 Extending a SOLE

Council may apply to EMO for an extension of the SOLE, and the responsible Minister may approve extensions for further periods of up to 30 days each. Requests for an extension are not automatically approved and require explanation. The following steps are required:

- Council passes a resolution requesting an extension of the SOLE
- The request is forwarded to EMO along with the explanatory information
- The decision of the responsible Minister will be forwarded to the municipality, which then communicates the decision to the residents of the affected area

1.5.3 Emergency powers of a SOLE

Upon the declaration of, and during a state of emergency or a state of local emergency, the minister may, in respect of the province or any area thereof, or the local authority may, in respect of the municipality or other area within its jurisdiction, or an area thereof, issue an order to any party to do everything necessary to prevent or limit loss of life and damage to property or the environment, including any one or more of the following things:

- cause emergency plans to be implemented;
- utilize any real or personal property considered necessary to prevent, combat or alleviate the effects of any emergency or disaster;
- authorize or require any qualified person to render aid of such type as that person may be qualified to provide;
- control, permit or prohibit travel to or from any area or on any road, street or highway;
- cause the evacuation of persons and the removal of livestock and personal property and make arrangements for the adequate care and protection thereof;

- control or prevent the movement of people and the removal of livestock from any designated area that may have a contaminating disease;
- authorize the entry into any building, or upon any land without warrant;
- cause the demolition or removal of any trees, structure or crops in order to prevent, combat or alleviate the effects of an emergency or a disaster;
- authorize the procurement and distribution of essential resources and the provision of essential services;
- regulate the distribution and availability of essential goods, services and resources;
- provide for the restoration of essential facilities, the distribution of essential supplies and the maintenance and co-ordination of emergency medical, social and other essential services; and
- expend such sums as are necessary to pay expenses caused by the emergency or disaster.

1.5.4 Terminating a SOLE

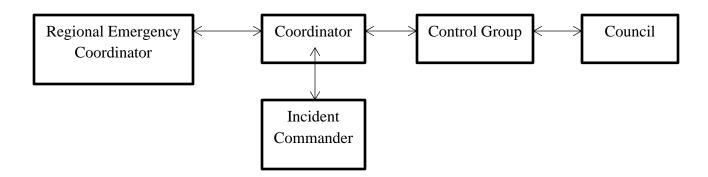
When the emergency for which the SOLE was declared no longer exists, Council may terminate the SOLE. The residents of the affected area as well as EMO must be notified of the termination.

The responsible Minister has the authority to terminate any SOLE that is not required. Where the Minister terminates a SOLE, he or she is required to give notice to the termination to the municipality and to the residents of the affected area.

1.6 COMMUNICATIONS

1.6.1 Direction

Usually, information flows between the Regional Emergency Coordinator from EMO and the Coordinator. Information is also shared between the Coordinator and the Control Group including the council. The Incident Commander and Coordinator communicate as necessary.



1.6.2 Control Group Communication

In broad terms, the Control Group communicates -

- with the Coordinator to provide support and guidance;
- with neighbouring municipalities, non-governmental organizations, other responding organizations; and
- with the media and public.

1.7 INCIDENT COMMAND

The incident can take place at one or more sites, such as flooding. The Municipality adheres to the Incident Command System when applicable.

1.7.1 Division of Responsibility

The Incident Commander (IC) shall coordinate and direct all emergency services, support services and volunteers working in the designated emergency site(s.) The EOC shall manage the remainder of the municipality, provide support to the site, and manage information released to the public and the media, on behalf of Council.

1.7.2 Communications between IC and EOC

The IC and Coordinator must communicate at regular intervals both to maintain contact and to deal with important questions. It is the responsibility of the Coordinator to ensure that information is logged and forwarded as required.

1.7.3 Site Security

The Incident Commander is responsible for security at the site.

1.7.4 Media Relations

The Municipality strives to communicate with the media in a timely and comprehensive manner.

To ensure completeness, information is coordinated through the EOC.

The Mayor or his designate shall be the spokesperson for the Municipality. On occasion, the Mayor may be joined by staff, who in turn, will provide specific details. For example, the Mayor and the fire chief may address the media in regards to a fire-related emergency.

When approached by the media, the staff is asked to direct the media to the Control Group where information will be provided.

Melita Emergency Plan

THE EMERGENCY OPERATIONS CENTRE

2.1 INTRODUCTION

2.1.1 The Emergency Operations Centre

The Emergency Operations Centre (EOC) is the location in which the Control Group manages the emergency.

2.1.2 Location

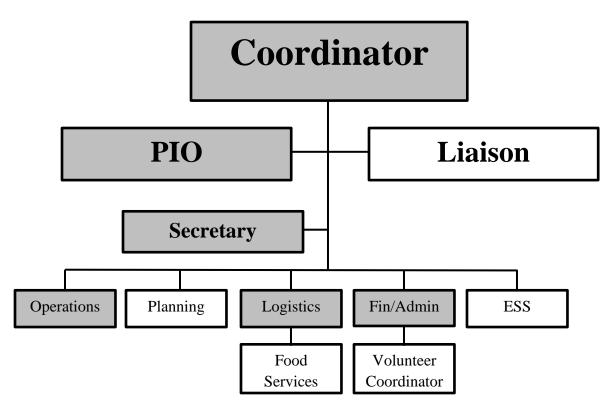
The primary EOC will be located at the Melita Municipality Office 79 Main St.

Secondary EOC locations will be determined by the Control Group as required.

2.2 STRUCTURE

The structure is based on the incident command system structure. The structure shown below is the theoretical maximum size of the EOC. In practice, it will normally be reduced in size by combining positions.

Incident Command System Structure



Note: The shaded boxes should be filled if at all possible

2.3 DUTIES AND RESPONSIBILITIES

The Mayor, Council and the CAO have specific duties and responsibilities which are detailed in Chapter 1. This section deals with the Emergency Operations Centre.

2.3.1 Control Group Communication Responsibilities

- Produce public warnings, notifications and updates as required
- Ensure appropriate use is made of all communications means available, including
 - o Municipal sign
 - o Websites
 - o Facebook/Twitter
 - o Email notifications
 - o Written material
 - o Door-to-door notifications
 - o Media
 - o Other
- Establish contact with media outlets as required
- Prepare press releases, updates, media response lines for Council, etc. as required
- Arrange for and supervise media briefings
- Liaise with the Incident Commander in preparation for interactions with the media Ensure that the Mayor or his designate is prepared for media interviews

2.3.2 Secretary

- If this position is not filled, the Coordinator will perform these tasks
- Report directly to the Control Group
- Log reports and messages
- Prepare agenda and record meeting minutes
- Assist the Coordinator in task-completion when required
- Establish a permanent filing system for paper and electronic records

2.3.3 Operations Officer

- Report directly to the Control Group
- Maintain full awareness of ongoing operations

2.3.4 Logistics (Transportation) Officer

- Report directly to the Control Group
- Arrange for transportation for people, domestic pets, supplies
- In conjunction with other staff and the RCMP determine access and evacuation routes and ensure route information is disseminated
- Determine equipment and supply needs and contract for the acquisition of supplies

- In partnership with the Municipality's Operation Manager, oversees the allocation, storage and security of supplies once delivered
- In partnership with the Municipality's Financial Manager, maintain financial records on actions taken and ensure that authority to spend has been received from the Control Group

2.3.5 Finance Officer

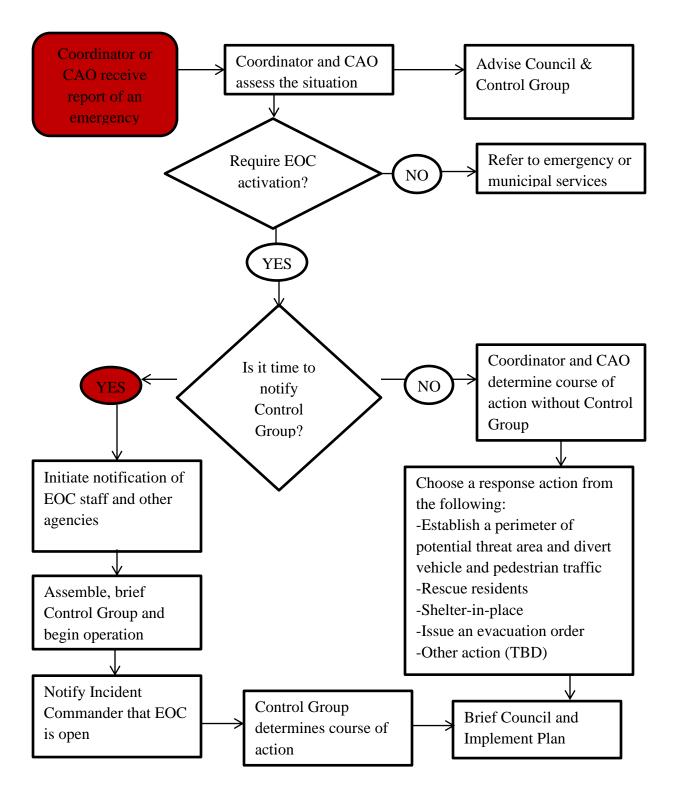
- Report directly to the Control Group
- Keeps all financial records and ensures they are retained after the emergency
- Ensures proper authorization for expenditures which may include instituting a purchase order system
- Provides financial supervision and updates to the Control Group

2.3.6 Emergency Social Services Coordinator

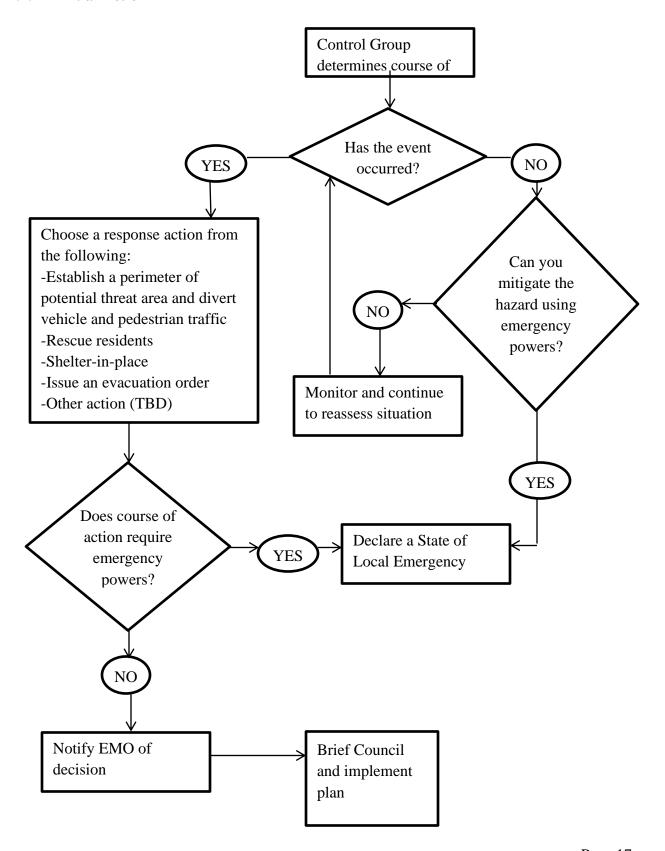
These duties are found in Chapter 4.

2.4 ALERTING AND INITIAL ACTION

2.4.1 Alerting



2.4.2 Initial Action



2.4.3 Notification

Any initial responders or municipal employees who become aware of an impending or actual emergency – one that constitutes a danger to life and/or property and/or the environment will immediately notify the CAO and the Coordinator. If in doubt, make the notification.

2.4.4 Action on Notification

- The CAO or Coordinator receive information about an impending or actual emergency
- If public alerting is required, this is initiated immediately, using the Fire Department
- The situation is assessed by one or both, depending on time
- A decision is made to activate the EOC based on the following criteria
 - Anticipation of an event
 - o Declaration or impending declaration of a state of emergency by the Province
 - o Resources needs beyond local capabilities
 - o Situation affects the ability to manage the municipality
 - o The emergency will be of long duration
 - o Multiple agencies or jurisdictions are involved
 - o Neighbouring municipalities require extensive mutual aid
 - o Unique or emerging problems require policy decisions
- The EOC staff are activated
- Council is notified of the activation and given a brief assessment of the situation
- EMO is notified, specifically the Regional Emergency Manager

2.4.5 Public Alerting

The methods below are available for use in notifying the public. Choose the method best suited to the urgency of the requirement. It is essential that the PIO, or in the absence of the PIO, the Coordinator, coordinates all outgoing messaging. All policy matter and matters of substance must be, unless the urgency is too great, approved by the Control Group.

Method of Alerting	Resources Needed	Personnel Needed	Remarks	
Door to door canvass	Fire Department, RCMP	10 persons to contact 100 homes per hour in town setting/ rural requires more		
ALL NET	Current subscription to ALL NET, up to date data base	3 personnel with permissions, remote access is permitted		

Media	PIO	PIO; enquiries line must be available at EOC or Municipality	Coordinate with CAO for Municipal support
Website	Time needed to effect change on website	Municipal office	
Email List		Municipal office	
Phone	Municipal staff	All office staff	
Facebook	Municipal staff member to post the announcement	Staff- Admin	
Electronic Sign	Municipal staff	Staff	

2.4.6 Establishing Communications

Initial communications will be established by telephone. There are 3 lines currently in use by the municipality. They are required by the office, but are available at the start of an emergency.

- Coordinate office support through the CAO
- Through the Fire Chief get a Fleetnet portable radio from the rescue vehicle, set to the "Home Fire" channel ("1-C") which will allow communications to the Fire Department. Should this not work, use the "911" channel ("1-A") to establish communications
- Municipal FM band radios may also be utilized, operations will need to make a set available

2.5 LOGISTICS

2.5.1 Assembling Equipment

Most of the emergency response equipment is stored at the administration building.

2.5.2 Emergency Power

Emergency generators are located throughout the Municipality.

2.5.3 Equipping the EOC

Additional supplies are available from the Municipality office.

2.6 STAFFING AND SECURING THE EOC

2.6.1 Staffing and Structure

The Coordinator will decide at the time of activating the EOC which positions are to be filled. The structure must be finalized as soon as possible once the situation is stabilized. It may not be necessary to staff all positions. There may be a different night staff than day staff. Adjustments can and will be made at any time as the situation dictates.

Manning the EOC will be done in shifts determined by the nature of the situation.

The Coordinator must address the following considerations in deciding on staffing:

- Availability of volunteers, and the balance of trained and untrained volunteers
- Expected duration of the event
- Expected decrease in activity at night, up to and including using an on-call arrangement rather than staffing the EOC at night
- A respite plan to allow for time off
- Availability of outside assistance, from the surrounding RMs or through Q MEC Net
- Support available from the municipal office staff

2.6.2 Security

The EOC must be kept secure at all times.

2.7 DAILY ACTIVITIES

2.7.1 EOC Routine

It is essential that a daily routine be established to keep staff members informed. The Coordinator will use whatever means are deemed appropriate to ensure efficiency within the office.

2.7.2 Information Management

The municipal staff will arrange for Wi-Fi for all computers. Once this is done email accounts may be created for each staff position if necessary. A central registry of phone numbers and email addresses will be available in the EOC. Electronic files can be stored either on the directory established by the municipal staff or on WEBEOC, if applicable.

A whiteboard or flipchart is to be used to track significant events and deadlines.

2.8 DOCUMENTING THE EVENT

Complete documentation of the event is critical for:

- Sharing information during the event
- Making recovery decisions
- Improving processes through after action reviews
- Preparing applications for disaster financial assistance
- Defending actions taken during the response phase of the emergency

2.8.1 Statistics

The EOC must maintain statistics from the beginning the event in order to answer questions from other government departments and from the media, and in order to prepare for disaster financial assistance claims. Statistics should cover the issues shown below.

2.8.2 Human Impact

Record the relevant demographic information:

- Number of persons dead or injured (from Prairie Mountain Health)
- Number of persons evacuated, ordered to shelter-in-place

2.8.3 Structural Impact

Document the extent of damage – minor, major, destroyed, etc. Get photographs as much as possible.

- Number of home damaged, with addresses
- Damage to businesses, farm operations, including business disruption
- Damage to public buildings
- Damage to municipal infrastructure

2.8.4 Costs

- Response
- Damage
- Food
- Equipment rental and purchase
- Materials and supplies
- Personnel

2.8.5 Record Keeping

The Coordinator shall define the primary method of record keeping.

2.9 DISASTER FINANCIAL ASSISTANCE

If the emergency is severe and/or costly enough it may be eligible for Disaster Financial Assistance (DFA). The CAO is responsible for the details of application, but the background information must be provided by the Coordinator and the rest of the EOC staff. The information must be complete, detailed, accurate and substantiated by photographs and dates.

- The documentation must show what happened, what actions were taken, and what expenses were incurred in taking those actions
- Photographs or video should be taken, details recorded, and the information handed to the CAO
- The Finance Manager must record all emergency expenditures as discussed above

Adequate record keeping is needed for the CAO to produce a Community Impact Assessment as the initial step in claiming DFA. When the Community Impact Assessment is complete, a resolution of Council is required requesting assistance. The two documents are then submitted to EMO.

2.10 CRITICAL MUNICIPALITY SERVICES

In conclusion, the Municipality is responsible for maintaining essential services.

If it appears that an emergency will threaten one or more essential services, the Coordinator is responsible to have developed or will be developing appropriate contingency plans to maintain, modify, or discontinue municipal services during the emergency.

The plans will be reviewed, amended and approved by the Control group and passed back to the MEC for execution if and when necessary.

2.11 ANNEX A EOC ACTIVATION CHECKLIST

Ensure Coordinator, Mayor and CAO are notified
 If public alerting is needed call Fire Chief and speak with office staff
 Notify EMO Regional Emergency Manager or Duty Officer
 Notify Fire Department
 Notify RCMP
 Notify province (Conservation) if it is hazardous materials incident
 Call primary team members in
 Get initial administrative support through CAO
 Call volunteers and alert them
 Activate the telephones in the EOC
 Establish access control to EOC
 Brief the Control Group as soon as possible and get initial guidance
 Get the PIO working based on direction from the Control Group
 Have the secretary be prepared to organize documents

2.12 ANNEX D EOC SIGN IN SHEET

Date In	Time In	Name	Agency / Position	Pass #	Date Out	Time Out

Melita Emergency Plan

3 RESOURCES

3.1 INTRODUCTION

The purpose of this chapter is to list all potential resources – government, non-governmental organizations, private, etc. which might be of potential use during or following a disaster.

3.2 EMERGENCY FAN-OUT

3.2.1 Council and Staff

Emergency Control Group Contact List – Municipality of Melita							
Title	Name	Cell #	Email				
Mayor	Bill Holden	1 204 522 6524	bill@melitamb.ca				
Deputy Mayor	Deputy Mayor Rhonda Verplanche Councillor Cara Redpath Councillor Grant Hume		rhonda@melitamb.ca				
Councillor			cara@melitamb.ca				
Councillor			grant@melitamb.ca				
Councillor	Councillor Camiel Serruys		camiel@melitamb.ca				
CAO	Breigh Crepeele	1 204 747 4495	breigh@melitamb.ca				
Safety Officer	Eric Forster	1 204 522 0878	eric@melitamb.ca				
Administrator	Administrator Laurie Dalziel		admin@melitamb.ca				
	Bayleigh Thacker	1 204 901 2556	office@melitamb.ca				

Town Foreman	Deb Vanbeslaere	1 204 522 6176	utilities@melitamb.ca
Town Labourer	Kerry Tilbury	1 204 522 6554	

EOC Staff Contact List – Municipality of Melita								
Title	Name	Cell #	Email					
Local Emergency Coordinator	Breigh Crepeele	204-747-4495	breigh@melitamb.ca					
	Eric Forster	204-522-0878	eric@melitamb.ca					
Scribes	Laurie Dalziel	204-264-0475	admin@melitamb.ca					
	Bayleigh Thacker	204-901-2556	office@melitamb.ca					
PIO	Bill Holden	204-522-8491	bill@melitamb.ca					
(Public Information Officer)	Breigh Crepeele	204-747-4495	breigh@melitamb.ca					
Operations	Breigh Crepeele	204-747-4495	breigh@melitamb.ca					
	Bill Holden	204-522-8491	bill@melitamb.ca					

Logistics	Grant Hume	204-522-5141	grant@melitamb.ca
205131103	Cara Redpath	204-522-8628	cara@melitamb.ca
	Rhonda Verplanche	204 522 0152	rhonda@melitamb.ca
Finance & Admin	Breigh Crepeele	204-747-4495	breigh@melitamb.ca
mance & Admin	Laurie Dalziel	204-264-0475	admin@melitamb.ca
	Bayleigh Thacker	204 901-2556	office@melitamb.ca
Public Works	Deb Vanbesleare	204-522-6176	utilities@melitamb.ca
	Kerry Tilbury	204-264-0188	

3.3 EMERGENCY SERVICES

3.3.1 Melita & Area Fire Department

Position	Contact Name	Home #	Office #	Mobile #	Email /Other
Fire Chief	David Lamb			1 204 522 3278	
Deputy Chief	Rob McCutcheon			1 204 522 0915	
Fire Hall			911	204 522 3278	

3.3.2 RCMP

Position	Contact Name	Office #	Mobile #	Email /Other
Melita Detachment		204.522.3213		911

3.1 CENTRES

ORGANIZATION	Address	Business #	Contact Name	Mobile #
Melita Health Centre/PCH	147 Summit St	204.522.3403	Stacy Wessing	
Melita Seniors Centre	198 Townsend Dr.	204.522.3493	Cindy Mills	
Wenta Seniors Centre	Secondary Contact:		Brian Crepeele	

3.2 SCHOOLS AND DAYCARES

School	Address	Business	Contact	Alternate
Melita Collegiate Institute	125 North St.	1 866 422 5113	Denise Benton	Nicole Bodin
Melita Early Learning	125 North St.	204.483.6239	Candice Bugg	

3.3 EMO CONTACT INFORMATION

- 1. Information that should be reported to Manitoba EMO:
 - a. Developing emergency situations
 - b. Major incidents/issues (some examples below)
 - i. Large scale wildland fire
 - ii. Dangerous goods incident
 - iii. Critical infrastructure disruption
 - iv. Situations with more than one provincial/federal agency responding
 - c. Declaration of State of Local Emergency
 - d. Opening of municipal Emergency Operations Centre (EOC)
 - e. Evacuations
 - f. Request for resources
- 2. To whom information should be reported:
 - a. The Manitoba EMO Duty Officer
 - i. Phone: 204-945-5555
 - ii. Email: emodutyofficer@gov.mb.ca You may put your situation information in the body of the email, attach a situation report such as the one available at https://www.gov.mb.ca/emo/response/sitrep.html, or submit a situation report through the website. Situation reports submitted through our website are sent to the Manitoba EMO Duty Officer.
 - iii. Note that if you require a quick response outside of normal business hours (Monday to Friday 8:30 a.m. to 4:30 p.m.) it is best to call the Manitoba EMO Duty Officer.

- iv. Please do not fax information related to your emergency response to Manitoba EMO outside of normal business hours as the fax machine is not monitored 24/7.
- b. You may optionally include your Manitoba EMO Emergency Management Advisor (EMA) on emails to the Manitoba EMO Duty Officer.
 - i. Note that the Manitoba EMO Duty Officer will advise your EMA of any situation in your municipality.

3. Expected response from Manitoba EMO:

- a. Phone calls to the Manitoba EMO Duty Officer:
 - i. The Manitoba EMO Duty Officer will return your call.
 - ii. The Manitoba EMO Duty Officer will typically ask you questions to ensure that he or she understands the situation.
 - iii. The Manitoba EMO Duty Officer will notify your EMA of your situation, as well as other individuals at Manitoba EMO or other agencies if he or she assesses this to be necessary.
 - iv. The Manitoba EMO Duty Officer will request information/resources/assistance from other individuals at Manitoba EMO or other agencies to assist you if he or she assesses this to be necessary. This may include asking your EMA to call you or visit your municipality for a more detailed discussion of the situation and your response.
 - v. The Manitoba EMO Duty Officer will provide advice, seek advice from others on your behalf, or ask others to provide advice directly to you if he or she assesses this to be necessary.

b. Emails to the Manitoba EMO Duty Officer

- i. The Manitoba EMO Duty Officer will let you know that he or she received your email.
- ii. The Manitoba EMO Duty Officer will typically follow-up by asking you questions to ensure that he or she understands the situation. This may be by email or by phone.
- iii. The Manitoba EMO Duty Officer will notify your EMA of your situation, as well as other individuals at Manitoba EMO or other agencies if he or she assesses this to be necessary.
- iv. The Manitoba EMO Duty Officer will request information/resources/assistance from other individuals at Manitoba EMO or other agencies to assist you if he or she assesses this to be necessary. This may include asking your EMA to call you or visit your municipality for a more detailed discussion of the situation and your response..

v. The Manitoba EMO Duty Officer will provide advice, seek advice from others on your behalf, or ask others to provide advice directly to you if he or she assesses this to be necessary.

Manitoba EMO's intent is to provide support when you are faced with an emergency. I encourage you to reach out to Manitoba EMO early on as situations are developing if you are unsure about any element of your response.

Melita Emergency Plan

4 EMERGENCY SOCIAL SERVICES

4.1 INTRODUCTION

The purpose of Emergency Social Services (ESS) is to provide essential needs to persons that require assistance during time of crisis. ESS can provide services to persons on a temporary or longer-term basis to those evacuated or who remain affected by the emergency. ESS can also provide post-emergency services to support re-entry into the community. Additional support for ESS may be obtained through EMO and from the Canadian Red Cross.

4.2 RECEPTION CENTRE LOCATION

The Reception Centre will be located at the Legion Memorial Hall 95 Main Street.

The alternate Reception Centre will be determined based on current situation.

Keys are available from Municipal office.

4.3 ESS DUTIES AND STAFF POSITIONS

ESS duties include:

- ESS Coordinator overall supervision of the entire social services operation
- Reception Manager supervise the operation of the reception centre
- Lodging housing and related services for those displaced by the emergency
- Food Services provision of food for those at Reception Centres
- Registration and Inquiry maintain a list of evacuees and their location and contact information

The positions outlined are most effective when there are sufficient personnel to fill them. We can expect to work with insufficient personnel, and therefore flexibility is essential.

The position descriptions are found in the annexes as listed, and include applicable checklists.

- Annex A ESS Coordinator
- Annex B Reception Manager
- Annex C Lodging Manager
- Annex D Food Services Manager
- Annex G Registration and Inquiry Manager

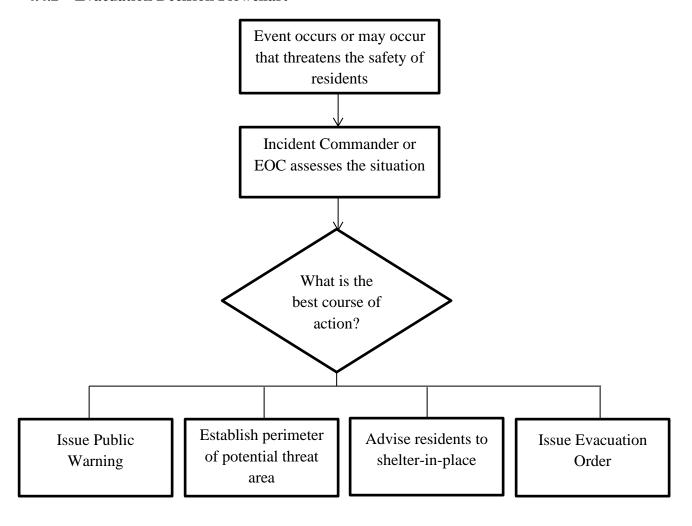
4.4 EVACUATION

4.4.1 Authority to Order Evacuation

A State of Local Emergency is required to order a mandatory evacuation (see Chapter 1.)

The Fire Chief may order evacuations (*The Fire Protection Act.*)

4.4.2 Evacuation Decision Flowchart



Notify the following agencies/personnel:

- EMO Duty Officer;
- Local ESS;
- Provincial ESS; and
- EMO Regional Emergency Manager.

4.4.3 Evacuation Control

Depending on the emergency, the evacuation is conducted by the Fire Chief or the Coordinator. A State of Local Emergency will have been declared by Council and appropriate agencies will have been notified.

The EMO Duty Officer (204-945-555) must be notified of any evacuations and as a courtesy the Regional Emergency Manager should also be notified to keep them informed.

4.4.4 Evacuation Security

The Incident Commander is responsible for site security. The Coordinator may be required to contract a security firm to provide the security force.

Security decisions must be based on the following considerations

- Geographical boundaries that permit a useful security perimeter (rivers, roads, etc.)
- Can one checkpoint control the entire area or are multiple checkpoints required?
- Can the area be safely patrolled?
- Length of time security is expected to be needed if short enough, the RCMP may be willing to provide security. If not, a security company must be contracted
- If temporary access is allowed, then security personnel must be available as escorts and a list of permitted evacuees must be available to the security personnel
- A record of all vehicles and persons who enter and exit the evacuated area must be maintained

4.5 EVACUATION OF ANIMALS

4.5.1 Livestock Care and Evacuation

When livestock are endangered, the lead passes to Manitoba Agriculture, Foods and Rural Initiatives (MAFRD).

4.5.2 Personal Pets

Pets should not be brought to the Reception Centre. Alternate arrangements must be made for caring of pets, either through evacuation to alternate locations or by feeding in place.

Information regarding pet care and safety can be obtained from

http://www.manitobaemo.ca

http://www.humansociety.mb.ca

4.6 RECEPTION

There is a reception centre supplies are at the EOC.

4.7 ANNEX A ESS COORDINATOR

ESS Coordinator Duties

- Report to the Coordinator
- Ensure the Reception Centre is open and someone with keys is present there
- Initiate a call-out of staff and ensure that the Reception Manager starts to prepare the Centre
- Liaise with the Logistics Officer regarding evacuee transportation
- Liaise with the PIO regarding communicating information to affected people
- Establish a citizen's enquiry phone line and publicize the number

ESS Coordinator Checklist

		Yes	No	N/A
1)	Determine human resource needs			
2)	Notify provincial Emergency Social Services			
3)	Identify and notify the Reception Manager			
4)	Review/activate appropriate mutual aid arrangements			
5)	Post staff assignments on white board and issue identification			
6)	Ensure you have a working communications system			
7)	Inventory supplies, monitor all borrowed items and replenish			
8)	Monitor all purchases – update and save records			
9)	Liaise with the PIO to ensure Reception Centre advertised			П

4.8 ANNEX B RECEPTION MANAGER

Reception Manager Duties

- Report to the ESS Coordinator
- Finish the staff call-out initiated by the ESS Coordinator
- Develop a volunteer schedule
- Keep volunteers informed of their duties
- Ensure identification badges are provided for volunteers
- Ensure volunteers are thanked at the end of the emergency
- Coordinate with the Canadian Red Cross as required
- Keep detailed records of volunteer hours and of expenditures
- Establish an office at the Reception Centre and circulate contact information

Reception Manager Checklist

		Yes	No	N/A
1.	Reception Centre Kit			
2.	Emergency Plan copy			
3.	Tables, chairs for staff			
4.	Chairs for evacuees			
5.	Registration forms			
6.	Signage			
9.	Log sheets			
10	. Purchase Order Forms			
11	. Coffee pots, cups, etc.			
12	. Maps of area			
13	. Recreation equipment/games/cards, etc.			

4.9 ANNEX C LODGING MANAGER

Lodging Manager Duties

- Report to the Reception Manager
- Inspect the Reception Centre on arrival and again on departure, keeping a record of deficiencies and damages
- Ensure that heating/cooling, water, and sanitation facilities are kept clean and operational
- Obtain and issue the necessary cots and bedding
- Manage security of the Reception Centre
- Arrange for janitorial services
- Lay out the Reception Centre including Registration and Inquiry, food preparation, food service, sleeping, recreation, quiet place
- Keep detailed records of expenditures

Lodging Manager Checklist

		Yes	No	N/A
1.	Get expected numbers from ESS Coordinator			
2.	Work out motel booking process with Coordinator			
3.	Book rooms			
4.	Maintain detailed records of who goes where			
5.	Track evacuees			
6.	If required, get cots			
7.	If required, get bedding			
8.	If required, arrange for showers			
9.	If required, arrange for privacy screening			

4.10 FOOD SERVICES MANAGER

Food Manager Duties

- Report to the Reception Manager
- Ensure full knowledge of expected situation and number and arrival time of potential evacuees
- Determine food and beverage requirements for evacuees and staff
- Meet special food requirements of high risk groups infants, children, pregnant and nursing mothers, elderly, diabetics, etc.
- Meet hygiene requirements of Manitoba Health
- Arrange for food and beverage contracts and supervise delivery, coordinating with the Logistics Officer at the EOC as required
- Keep detailed records of expenditures
- Arrange for food service staff, either from evacuees or from the Human Resource List

Food Manager Checklist

		Yes	No	N/A
•	Report to Reception Centre upon being called			
•	Establish safe and adequate water supply			
•	Obtain volunteers to assist			
•	Establish communication system (cell phones, etc.)			
•	Develop floor plan and put up signage			
•	Provide tea/coffee/juice for Reception Centre			
•	Arrange for delivery/pick-up of supplies			
•	Specify food be delivered on serving trays or as servings			
•	Organize timings and the mode of delivery			
•	Plan nutritionally balanced menu for meals and snacks			
•	Determine meal times and post schedule			
•	Ensure garbage cans/dumpsters and garbage pickup			
•	Ensure adequate supply of aprons, hairnets, gloves, etc.			
•	Ensure you comply with Manitoba Health standards			
•	Maintain log of all goods ordered and received			
•	Check invoices on delivery for completeness			
•	Sign for receipt of goods			
•	Retain all invoices			

•	Maintain log of borrowed items		
•	Maintain log of events		
•	Maintain log of actual meal count of staff, evacuees		
•	Maintain log of staff and volunteer hours		

4.11 RECEPTION AND INQUIRY MANAGER

Registration and Inquiry Manager

- Report to the Reception Manager
- Establish the Registration and Inquiry Centre
- Register all victims of the emergency, whether or not they stay at the shelter, ensuring contact information is kept on all victims. This is vitally important
- Register all volunteers
- Respond to enquiries regarding the whereabouts of individuals
- Provide information about all available ESS services
- Ensure all official forms are filled out and records are kept

Registration and Inquiry Checklist

		Yes	No	N/A
1.	Handle all inquiries from/about evacuees			
2.	Maintain information on location of evacuees			
3.	Complete Registration Form for each evacuee including the for Accommodation particulars	ollowing	g:	
4.	Services required (food, medical, social work, etc.)			
5.	Services received to date			
6.	Contact information			
7.	If evacuee leaves by vehicle, complete vehicle evacuation log	П	П	П

4.12 ANNEX H ESS LOG BOOK

Date	Time	Details	Action	Initials

Tips on how to use the ESS Log Sheets:

- Use separate log sheets for each ESS location (EOC/Reception Center/Shelter);
- Entries should tell a story of the event and activities in support of the response;
- Make an entry for each new shift or change of personnel;
- Tasks required, delegated and completed;
- Key information for ESS staff;
- Status of equipment/supplies/facilities;
- Important stats and facts;
- Closing and opening times;
- When coming on shift, staff should read the log sheets for the event since their last time on duty; and
- Provide a highlight briefing to oncoming staff.

Melita Emergency Plan

5 RE-ENTRY AND RECOVERY

5.1 INTRODUCTION

A disaster which creates significant property damage will require a recovery operation. The Control Group must start preparing for recovery as soon as the pressure eases during the response phase.

5.2 RECOVERY

Recovery can be thought of as a two-phase approach consisting of:

- Short-term recovery that consists of restoring, at least to minimal operational standards, the necessary life support systems and community services that assist the community in returning to normal operations
- Long-term recovery that involves building on the initial recovery so that the community returns to what may be thought of as a "new normal" recognizing that a variety of permanent changes are quite possible

5.2.1 Recovery Control Group

A Recovery Control Group will be established as required by the emergency.

5.2.2 Recovery Site Manager

When a significant disaster strikes, emergency response eventually reduces in scope and recovery becomes the dominant problem. At this time, responsibility for the site or sites is transferred from the Incident Commander to the Coordinator or her delegate.

The Coordinator works on established priorities. The aim is to restore the recovery site to a condition acceptable to the community.

The Coordinator's duties include:

- Report to and be a member of the Control Group
- Establish a work schedule to meet recovery priorities as set by the Control Group
- Coordinate site inspections
- Liaise with community working groups
- Act as spokesperson if required for recovery activities. (Note that the Mayor or another member of Council will normally undertake this role)
- Maintain a log of all activities and expenditures

5.3 RE-ENTRY

It is important for the safety of the evacuees that the re-entry process be conducted in an organized fashion. Possible problems include:

- Citizens must be informed of dangers in the community if there is still a threat to life and health
- Traffic congestion

The re-entry will be executed as soon as municipal and provincial authorities are satisfied that the area is safe and that essential services have been restored.

5.4 COMMUNITY RECOVERY MEETING

The Coordinator in partnership with the Control Group will organize, where appropriate, community meetings to give a forum for questions and answers.

5.4.1 Content

- Provide known information about the current situation
- Identify the current biggest concerns
- Announce recovery priorities for the community
- Answer public questions

5.4.2 Participants

- Council/Control Group
- CAO and support staff (Operations and Finance Managers)
- Coordinator
- Area expertise, if applicable
- Charitable non-governmental organizations Red Cross, Salvation Army, Mennonite Central Committee, if applicable
- Prairie Mountain Health Authority, if applicable
- Emergency Measures Organization, if applicable
- Manitoba Hydro, if applicable

5.4.3 Continuing Information

The Coordinator will continue to ensure that the public information line in the EOC continues to provide current information, to receive and record requests for help, and to provide information on how to access recovery resources.

5.5 RE-ENTRY CHECKLISTS

5.5.1 Conditions for Re-entry

- Council approval
- Medical Officer of Health approval, if applicable
- Manitoba Conservation confirmation of lack of remaining threat, if applicable
- Manitoba Agriculture, Food and Rural Development approval, if applicable
- Air, water, other environmental considerations satisfactory
- Essential supplies are adequate
- Security is adequate

5.5.2 Essential or Useful People at Time of Re-entry

- RCMP
- Municipality Staff
- Fire Department, if applicable
- Coordinator

5.5.3 Essential Services

- Fire Department
- Potable water
- Sewage collection system working
- Essential supplies available
- Adequate vehicle fuel available

5.5.4 Other Considerations

- Coordinator may organize transport for those without own transport
- Safety of roads, roads open
- Public announcements of re-entry
- Registration of those re-entering
- Continuation of temporary security measures

APPENDIX A HAZARD ANALYSIS

The Municipality of Melita:

- Population from 2021 census, Municipality 1,041
- Economic Base: Agriculture, Light Commercial Industry, Tourism, Service Retail

POTENTIAL HAZARDS

- **1.1 Extreme Weather Incidents**. The most prevalent threat to the population in Municipality is assessed as a severe weather incident whether in winter, which results in the loss of electrical power or a Tornado in the summer.
- **1.2** Souris River seasonal flood.
- 1.3 Overland flood due to quick spring melt combined with a significant precipiation event.
- **1.4** Failure of the primary potable water source from Melita Manitoba;

APPENDIX B MEMORANDA OF UNDERSTANDING

APPENDIX C PUBLIC INFORMATION OFFICER GUIDANCE

The PIO is to develop timely media releases concerning the emergency for all media, print, television, radio and website(s) based upon content approved by Council or the Coordinator. There is also a requirement to deliver media briefings and act as the community official spokesperson.

The PIO may be required to establish a media centre separate from the EOC, and be prepared to act as host. Information given to the media must accurately explain the situation, the dangers involved and the actions being taken to mitigate the emergency's effects. In general a news release should include:

- what happened;
- where (name and location of site);
- when:
- the number of injured, dead if known (confirmed by medical professionals);
- name of hospitals involved;
- what is being done to rectify the situation; and
- other confirmed facts not in disputed.

APPENDIX D FORMS

- Declaration of a State of Local Emergency
- Termination of a State of Local Emergency
- News release for a State of Local Emergency

SAMPLE DECLARATION OF A STATE OF LOCAL EMERGENCY

RESOLUTION NO
(Date)
The Municipality of Melita
Moved by: Councillor
Seconded by: Councillor
WHEREAS the Municipality of Melita is encountering (state problem), that requires prompt action to prevent harm or damage to the safety, health or welfare of persons located within the boundaries, of the Municipality of Melita, and to prevent damage to property within those boundaries;
THEREFORE BE IT RESOLVED THAT pursuant to Section 11(1) of The Emergency Measures Act, Chapter. E80 of the Continuing Consolidation of the Statutes of Manitoba, the Council of the Municipality of Melita declares that a state of local emergency exists, from this day of, 20 to theday of
IN WITNESS WHEREOF of the Council of the Municipality of Melita has by resolution carried, declared this state of local emergency this day of, 20
The Municipality of Melita
Per:
(Printed name)

SAMPLE TERMINATION OF A STATE OF LOCAL EMERGENCY

RESOLUTION NO
(Date)
The Municipality of Melita
PURSUANT to Section 15 (1) of The Emergency Measures Act, the council of the Municipality of Melita declares that the State of Local Emergency is terminated in the Municipality of Melita.
Dated this day of, 20
Moved by: Councillor
Seconded by: Councillor
The Municipality of Melita
Per:
(Printed name)

Absence of a Quorum of Council SAMPLE **DECLARATION OF A STATE OF LOCAL EMERGENCY**

RESOLUTION NO. _____.

The Municipality of Melita

Date:					
WHEREAS the Municipality of Me	lita is encountering (state	problem), that re	quires promp	t action to pr	event
harm or damage to the safety, health	or welfare of persons loc	ated within the b	oundaries, of	the Municipa	ality of
Melita, and to prevent damage to pr	operty within those bound	laries.			
AND WHEREAS these (state probl	em) conditions present su	ch an extreme en	nergency with	in the Munic	ipality
of Melita that there is not sufficient	time to convene a regular	ly constituted me	eting of Cour	icil of the	
Municipality of Melita but rather th	is emergency compels me	to respond to thi	s emergency	immediately	on
behalf of the Municipality of Melita					
THEREFORE pursuant to Section 1	1(2) of The Emergency N	Ieasures Act, Ch	apter. E80 of	the Continui	ng
Consolidation of the Statues of Mar	itoba, I (Mayor), of the M	Iunicipality of M	elita, declare	that a state of	f local
emergency exists, in the Municipali	ty of Melita, from this	day of	, 20	to the	day
of, 20					
The Municipality of Melita					
Per:					
(Printed name)	of the Municipa	ality of Melita.			

Declaration of a State of Local Emergency News Release Template

The Municipality of Melita Declares a State of Local Emergency (or title)

/7	_	`
1	10to	١
	Date	

The Municipality of Melita - Melita has declared a State of Local Emergency due to (reason).

Melita (name and title of official) said the Municipality of Melita has declared a State of Local Emergency because (expanded reason and relevant information).

The State of Local Emergency will be in effect until further notice.

Road closures:

(As applicable)

Evacuation information:

(As applicable)

-30-

For more information: (contact information if applicable)

Media inquiries: (contact information if applicable)

APPENDIX E EMERGENCY MEASURES ACT

For a bilingual PDF of the 38 page MB Emergency Measures Act see the website:

http://web2.gov.mb.ca/laws/statutes/ccsm/_pdf.php?cap=e80

APPENDIX E CHECKLIST: EXTREME FLOODING

Under No Circumstances do the pumper trucks get used to pump sewer water

Once people are in place to do the work, assess if roads need to be closed (for safety of workers). EOC will notify MI of any actual or proposed road closures

ADMIN

Connect with Operations

Contact emergency coordinator

Contact Mayor and Council

Public Communications – frequently between Operations and Communications

Operations are on site, concerns can be directed to emergency coordinator, updates will be made throughout the day

When and where pumps are working

Operations will provide frequent updates to Communications directly about where they are and what they are doing

Media interviews (arrange and brief the Mayor on the situation)

Garbage bins in strategic locations in Municipality (council decision)

Take care of staff (make shifts if more than 8 or 9 hours)

Admin office line can answer basic questions based on information already released, other questions will be forwarded to the emergency coordinator

Put message on answering machine, updates available on website, Twitter and Facebook

Keep a call log

OPERATIONS

Call Fire Dept 1 (204) 522 3248

If he doesn't answer call 911 and express that the Municipality requires help from the Fire Dept.

Once Fire Department is involved; David Lamb (or representative) becomes the Lead and is the liaison for Fire Dept Crew

Operations Manager provides direction to the Lead and the Lead provides direction to Crew

Get Crew working on filling sand bags

Look at having a pallet full of Sandbags on hand at all times

Start covering manholes under water (ensure to put barricades where the sand bags are in the middle of the road)

Areas to first be concerned about

Check ones along Crown Valley

Once Everybody is going:

Continually monitor manholes to see if any haven't been covered

Check around the dike to ensure water isn't back feeding into Municipality

If so, close sluice gates and contact the Province

Monitor Lift Stations to ensure all are running properly

Ensure Staff have lots of fuel for pumps

Hourly updates to the Office

Once sewer system is back to operating levels and everything is under control turn the lake pumps on

APPENDIX F CHECKLIST: EXTENDED POWER OUTAGE IN WINTER

ADMIN

- 1. Focus on water, sewer and fire and communications
- 2. Public need a place to get information or warm, Heritage Centre
- 3. If Municipality office cannot be set up with a generator, critical functions can be placed at Operations Building
- 4. Portable generator for server and IT
- 5. Messaging "For power outage..."
- 6. Only critical staff to be onsite.

OPERATIONS

1.

APPENDIX G CHECKLIST: SNOW OVERLOAD

ADMIN

- 1. Emergency first aid arrangements road clearing priorities for first responders, possible doctor and routes
- 2. Public Communications
 - a) Operations is working on it (direct operations to communications)
- 3. Any staff that can make it in safely

OPERATIONS

- 1. How is everyone getting to work?
- 2. Once at work

APPENDIX H

CHECKLIST: Failure with Potable water source

ADMIN

Emergency Session with Mayor and Council and Office of Drinking Water

Public Communication

Aware of problem, working on solution

Any directives or locations for non-potable water

Media interviews (arrange)

Bringing in water bottles from a contractor

Advise Fire Department, Regional Health Authority, School Division, Community Complex, RCMP office

OPERATIONS

Call Municipality Office to get it on Social media that there's no water for those on Municipality water

APPENDIX I EMERGENCY ASSET RESOURCE LIST

http://www.accessqmed	cnet.ca/fmi/webd/
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See SEMG Emergency Asset Resource List (EARL) attached as Appendix 3 and updated twice yearly

APPENDIX J EMERGENCY PERSONNEL AND ASSET LIST

Emergency Control Group Contact List – Municipality of Melita			
Title	Name	Cell #	Email
Mayor	Bill Holden	1 204 522 6524	bill@melitamb.ca
Deputy Mayor	Rhonda Verplanche	1 204 522 0152	rhonda@melitamb.ca
Councillor	Cara Redpath	1 204 522 5535	cara@melitamb.ca
Councillor	Grant Hume	1 204 522 5141	grant@melitamb.ca
Councillor	Camiel Serruys	1 204 522 6538	camiel@melitamb.ca
CAO	Breigh Crepeele	1 204 747 4495	breigh@melitamb.ca
Safety Officer	Eric Forster	1 204 522 0878	eric@melitamb.ca
Administrator	Laurie Dalziel	1 204 264 0188	admin@melitamb.ca
	Bayleigh Thacker	1 204 901 2556	office@melitamb.ca
Town Foreman	Deb Vanbeslaere	1 204 522 6176	utilities@melitamb.ca
Town Labourer	Kerry Tilbury	1 204 522 6554	

EOC Staff Contact List – Municipality of Melita				
Title	Name	Cell #	Email	
Local Emergency Coordinator	Breigh Crepeele	204-747-4495	breigh@melitamb.ca	
	Eric Forster	204-522-0878	eric@melitamb.ca	
Scribes	Laurie Dalziel	204-264-0475	admin@melitamb.ca	
	Bayleigh Thacker	204-901-2556	office@melitamb.ca	
PIO	Bill Holden	204-522-8491	bill@melitamb.ca	
(Public Information Officer)	Breigh Crepeele	204-747-4495	breigh@melitamb.ca	
Operations	Breigh Crepeele	204-747-4495	breigh@melitamb.ca	

	Bill Holden	204-522-8491	bill@melitamb.ca
Logistics	Grant Hume	204-522-5141	grant@melitamb.ca
	Cara Redpath	204-522-8628	cara@melitamb.ca
	Rhonda Verplanche	204 522 0152	rhonda@melitamb.ca
Finance & Admin	Breigh Crepeele	204-747-4495	breigh@melitamb.ca
	Laurie Dalziel	204-264-0475	admin@melitamb.ca
	Bayleigh Thacker	204 901-2556	office@melitamb.ca
Public Works	Deb Vanbeslaere	204-522-6176	utilities@melitamb. ca
	Kerry Tilbury	204-264-0188	

Reception Centre for the Municipality of Melita is: Legion Memorial Hall 95 Main St

ORGANIZATION CHART

Incident Command (Emergency Response Team)	Business Continuity Coordinator	Services Coordinator Deb Vanbeslaere
Eric Forster Titles and roles as noted in Section 2	Breigh Crepeele This role tracks available and needed resources, assesses the changing situation in order to develop strategic action including	Responsible to liaise with the Coordinator to ensure that the community's core business and necessary services resume in a timely manner.
	activation of the Business Continuity Plan	

Business Continuity/Emergency Operations Centre Team

Communications Coordinator	Human Resources Coordinator	
Bill Holden	Breigh Crepeele	
Responsible to development, maintain an information plan	Manages all personnel concerns including contracting staff, payroll, benefits and all health and safety issues.	
Equipment and Supplies Coordinator	Infrastructure/Facilities Coordinator	
Grant Hume Bill Holden	Bill Holden Rhonda Verplanche	
Responsible for the acquisition and distribution of supplies and equipment.	Responsible for provision of infrastructure, management of damage and assessment of salvage operations and provision of security services.	
Finance and Administration Coordinator	Information Technology Coordinator	
Breigh Crepeele	Munisite - Brandon	
Responsible for keeping financial records of expenditures & employee hours during and after the emergency and monitors legal concerns.	Responsible to provide information technology resources and access/retrieve essential data and records.	

Position: Services Coordinator

Primary: Deb Vanbeslaere

Alternate: Breigh Crepeele

Responsibilities:

- **1.** Assume the role of the Business Continuity Coordinator in his/her absence.
- 2. Undertake special assignments at the request of the Business Continuity Coordinator.
- 3. Ensure the efficient and effective flow of information within the EOC.
- **4.** Ensure resource requests are prioritized and tracked.
- 5. Support EOC management by communicating policy direction/action priorities to all staff.
- **6.** Coordinate internal functions of EOC for effective operational capability.
- 7. Monitor the health and welfare of EOC staff. Mediate and resolve any personnel conflicts.
- **8.** Facilitate shift change briefings and operational debriefings.

Activities:

- 1. Obtain briefing from whatever sources are available.
- 2. Supervise the set-up of the EOC for the most effective and efficient operations.
- 3. Support management staff activities and ensure that all appropriate actions are being taken.
- 4. Assist the Business Continuity Coordinator in determining and communicating priorities, objectives and decisions to all EOC staff.
- 5. Ensure EOC management staff has sufficient administrative support.
- 6. Coordinate additional staffing needs as required.
- 7. Consult with Business Continuity Coordinator on appointing additional staff to ensure 24-hour shift scheduling for both Coordinator and Service Team Positions.

Position: Communications Coordinator

Primary: Bill Holden

Alternate: Breigh Crepeele

Responsibilities:

- **1.** Develop an information plan.
- 2. Determine resource needs to implement all aspects of an information package.
- 3. Ensure that the primary and alternate spokespeople have sufficient training to undertake the tasks.

Activities:

- 1. Ensure that all personnel have been notified not to release information and to refer requests to the designated spokesperson.
- 2. Advertise using appropriate media, as necessary.
- 3. Hold press conferences, as necessary.
- 4. Contact clients, staff and their families as necessary to provide them with important information.
- 5. Maintain a log of activities.

Vital Documents:

- 1. List of media contacts
- 2. News Release and Public Service Announcement (PSA) templates

- 1. Continually liaise with all coordinators of the Emergency Management Team
- 2. Constantly keep media updated with latest developments and long term plans
- **3.** Schedule regular media updates/conferences
- 4. Work with internal spokespeople to ensure their confidence when and if they speak to the media

Position: Finance and Administration Coordinator

Primary: Breigh Crepeele

Alternate: Laurie Dalziel

Responsibilities:

- 1. Ensure that appropriate insurance coverage exists and maintain a list of all insurance policies and contracts.
- 2. Maintain a list of current assets for insurance purposes.
- 3. Prepare and maintain control of a Business Resumption Plan budget.

Activities:

- 1. Notify insurance adjustors as required.
- 2. Clear any major expenses with the insurance company.
- 3. Authorize emergency cheques.
- 4. Liaise with the management group on financial decisions.
- 5. Maintain a log of activities.

Vital Documents:

- 1. Insurance documents
- 2. Listing of civic/municipal assets

- 1. Ensure access to emergency funds as required (credit cards, cash, cheques)
- 2. Track financial transactions related to expenditure of funds

Position: Human Resources Coordinator

Primary: Breigh Crepeele

Alternate: Bayleigh Thacker

with assistance from:

Responsibilities:

- 1. Keep an up-to-date contact list of all employees and standing names for volunteers.
- 2. Maintain a list of agencies who can supply temporary staff as required, including specialized personnel.
- 3. Develop a system for managing a post-event resource pool.
- 4. Maintain a list of sources for workplace health and safety advice and psychological counseling.
- 5. Plan for other anticipated personnel concerns (payroll, daycare, etc.)
- 6. Maintain a list of current job descriptions so that unavailable staff can be replaced.

Activities:

- 1. Account for the status of all personnel.
- 2. Recall priority staff.
- 3. Notify impacted employees of their status.
- 4. Coordinate a resource pool of unassigned personnel, assessing departmental needs and re-assigning as available.
- 5. Obtain guidance on workplace safety and health issues, as required.
- 6. Arrange for Critical Incident Stress Debriefing as required.
- 7. Arrange for other personnel concerns as required.
- 8. Maintain a log of activities.

Vital Documents:

- 1. Employee listing, emergency contact listing, and workplace location
- 2. Medical/psychological resource listing
- 3. Job descriptions
- 4. Payroll feed to bank.

- 1. Ensure payroll is uninterrupted
- 2. Ensure employees have access to medical/psychological resources
- **3.** Ensure job descriptions are available to managers/supervisors
- **4.** Ensure that an employee listing, emergency contacts, and workplace locations for employees are available to the Emergency Response Team

Position: Infrastructure/Facilities Coordinator

Primary-: Bill Holden | Rhonda Verplanche

Responsibilities:

1. Maintain a list of reliable and qualified contractors to:

A.A.a. Clean and repair the damaged site so that its normal activities can be resumed;

A.A.b. Make temporary repairs to the damaged facility to ensure that it is secure and to prevent more damage or theft; and

A.A.c. Assist in establishing the alternate site.

2. Locate and maintain a list of potential alternate sites for civic/municipal operations.

3. Develop a list of contractors who specialize in damage assessment and salvage as well as those who can repair damaged resources.

Activities:

- 1. Contact building inspector for damage inspection.
- 2. Select site and initiate relocation, as necessary.
- 3. Allocate space requirements to organizations based on established priorities.
- 4. Ensure a logical layout of allocations to permit efficient functioning.
- 5. Coordinate the activities of the Damage Assessment/Salvage Teams.
- 6. Maintain a log of activities.

Vital Documents:

- 1. Infrastructure plans and maps
- 2. Contact lists for service providers and resources.

- 1. Contain the emergency and ensure that facilities are safe and secure
- 2. Provide basic facility/utilities to other critical and vital services; temporary or permanent.

Position: Information Technology Coordinator

Primary: Munisite - Brandon

Alternate:

Responsibilities:

- 1. Maintain a list of local suppliers for all Information Technology (IT) resources.
- 2. Maintain a list of alternate suppliers outside the region for all IT resources.
- 3. Maintain a list of qualified contractors for specialized installations.
- 4. Maintain a list of all current assets and their locations.
- 5. Determine resources needed to implement Business Continuity Plan
- 6. Determine the recovery priorities based on anticipated departmental needs.
- 7. Develop and maintain a list of companies that specialize in electronic records salvage.

Activities:

- 1. Contact local suppliers to obtain essential resources, as required.
- 2. Contact alternate suppliers outside the region to obtain essential resources, as required.
- 3. Control the distribution of resources, as required.
- 4. Coordinate the requirements for specialized installations.
- 5. Maintain a record of purchases and expenditures.
- 6. Address departmental needs for essential information and prioritize records retrieval.
- 7. Contact information salvage companies as required.
- 8. Maintain a log of activities.

Vital Documents:

1. Inventory information

- 1. Basic data network
- 2. Internet access to the community's web site/pages
- 3. Computer system operational for critical operations in Finance, HR, & Payroll

Position: Equipment and Supplies Coordinator

Primary: Grant Hume

Alternate: Bill Holden

Responsibilities:

- 1. Keep a list of local suppliers for all essential services.
- 2. Maintain a list of alternate suppliers outside of the region for all essential services.
- 3. Maintain lists of minimal requirements for all essential services.
- 4. Liaise with Infrastructure and Facilities Coordinator.
- 5. Evaluate the concept of leasing or renting options as opposed to purchase (this will be influenced by the results of the Damage Assessment process).

Activities:

- 1. Contact local suppliers to obtain essential resources.
- 2. Contact alternate suppliers outside of the region to obtain essential services, as necessary.
- **3.** Distribute resources within the Department in accordance with the established priorities.
- **4.** Maintain a detailed log of activities.

Note: When considering suppliers, the following points should be considered:

- 1. **Reliability:** Are they likely to be impacted by the same incident? Do they have their own Business Continuity Plan
- **2. Flexibility:** What are their hours of operation? Will they provide emergency services? Will they supply resources for a short period of time, and at what cost? Are they willing to participate in training exercises?
- **3. Payment:** Are credit arrangements available?

Identified Priorities:

1. Distribution of supplies to keep the community operational.

SERVICE MATRIX

(May be subject to change depending on the time of year and type of emergency)

Less than one day	2-3 days	4-14 days	More than 14 days
Critical Services			
Water and Sewer			
Hydro			
Road access			
Drainage in town sites			
4G/LTE data			
Cardlock gas stations			
Vital Services	1		
Access to food			
Access to general health services	S		
Private business/employment op	en		
NetSet internet access			
Necessary Services			
School open			
Desire	d Services		
Cable television			
Recreation facilities			
			1

EOC Contact List					
Title	Name	Home #	Cell#		
Emergency Control Grou	ıp				
Municipality of Melita					
Foreman	Deb Vanbeselaere		204 522 6176		
Municipal Worker					
Heavy Equipment					
Back Hoe Service					
Fuel Truck					
COOP Fuel Truck Driver					
Class 1 Truck Driver					
Tractor Driver					
Bus Driver					
Oil Companies	1	1			
Tundra Oil and Gas- Virden	Call Centre	748-3095			

General Volunteer List:

Community	Description	Contact Name	Home #	Alternate #
Generators				
Melita	Rock Valley Oilfield Services	Shaun Schoonbaert	522-31263	
Waskada	Sto-Van Service		673-2575	
Heavy Equipm	ent			
Waskada	Jolly Construction	Sterling Jolly	673-2515	
Waskada	Spence Construction	Ed Spence	673-2447	
Goodlands	Bell's Backhoe			
Waskada	Sto-Van (rentals)		673-2575	
Goodlands	High Level Construct.		747-3877	
Lighting				1
Waskada	Sto-Van		673-2575	
Waskada	Enerent	Carson Spence	673-2320	522-5685
Medical Equip	ment-Additional			
Waskada	TS & M Supply		673-2420	
Pumps				
Waskada	Sto-Van		673-2575	
Waskada	Enerent		673-2320	522-5685
Melita	Rock Valley Services			

G 4	D : 4:	C (AN	TT #	Alternate
Community	Description	Contact Name	Home #	#
Stock trailers			1	
Trucks				
Virden	Dotable Water havling	Virden Water Service	748-2000	
	Potable Water hauling		/48-2000	
Melita	Steam/Wash truck	Shaun Schoonbaert		
Deloraine	Septic vac truck	Bill Aitchison	747-2873	
Kola	Vac & Daylighting	TSL Industries	556-2464	
Carlyle SK	Daylighting	Badger Daylighting	306-453-	
			2655	
Waskada	5-ton flat deck	RM Melita	673-2401	
Waskada	16-foot flatdeck trailer	Enerent/Carson Spence	522-5685	
Trucks (cont'o	1)			
Tow Trucks				
Melita	Twisted Metal Towing	Justin Phair	522-6645	

Community	Description	Contact Name	Home #	Alternate #
Buses				
	Southwest Horizon School Division		483-5533	
Telecommunica	ations			
Waskada	Smartronics	Ken Smart	673-2521	
Snowmobiles				
ATV's				
Brandon	Robby Ballingall		721-0634	

Supplies - Material

Name	Description	Contact Name	Contact Home #
Hardware			
Boundary Co-op Kiosk	Tools & lube	Waskada	673-2689
TS & M Supply	Safety gear	Waskada	673-2420
Delmar's	Hardware	Melita	522-3937
Boundary Co-op	Hardware	Deloraine	747-2226
Lumber			
Boundary Co-op		Deloraine	747-2226
Stewarts Lumber		Melita	522-3278
Sand & Gravel			
RM Melita			673-2401
Jolly Construction		Sterling Jolly	673-2515
Bell's Backhoe		Steve Bell	305-0057
Feed Lots			
Trewin Cattle		Greg Trewin	
Fuel Depot			
Mar-Dee	24 hr cardlock	NW of Waskada on road 7N	522-3202
Со-ор	24 hr cardlock	N of Waskada, on hwy 83	673-2689
Food			
Waskada Community Foods	Grocery Store	Amanda Flannery	
Savoury Sensations	Restaurant	Joanne Holinaty	673-2203
Melita Co-op	Grocery Store		522-3362

Deloraine Co-op	Grocery Store	747-2316	

Emergency Social Services

Name	Description	Contact Name	Contact Home #
01 (1)			
Clothing			
Deloraine United Church	Thrift Store	109 Cavers St.	747-2246
Shelter & Reception Centres			
Legion Memorial Hall		95 Main St	

Miscellaneous Services

NAME	Description	Contact Name	Contact Home #
Cooking	Meal Prep		
Media			
Cable Access TV	Cable Local TV	Doug West	
Times & Star	Newspaper	Judy Wells	747-2249
New Era	Newspaper	Karen Branston	522-3491
Brandon Sun	Newspaper	Newsroom	571-7430
CJRB Boissevain	Radio	Barry Lamb	534-6000
101.9 The Farm	Radio	Studio Line	728-3276
96.1 Bob FM	Radio	Studio Line	727-5996
880/91.5 Q Country	Radio	Studio Line	888-221-0880
94.7 Star FM	Radio	Studio Line	866-727-7287
EOC Locations			
Town Hall		79 Main St	673-2203
Volunteer Groups			
Volunteer Groups			
Turtle Mtn. Drifters	Snowmobiles	Roland Hainsworth	
Turue Willi. Dilileis	SHOWITIODILES	Notatiu Hallisworth	

Miscellaneous Services

Jei vices			
NAME	Description	Contact Name	Contact Home #
Utilities			
MB Hydro	Electricity / Gas		888.624.9376
Bell MTS	Phone		611
Contractors			
Spider Electric	Electrician	Brad Paschinski	747-5489
Andries Electric	Electrician	David Andries	747-3462
Origin Plumbing	Plumber	Scott Williams	215-0056
Deloraine Plumbing	Plumber	Jim Moffat	747-3449
Jan-Van	Carpenter	Ron Janssens	658-3422
Davis Hooper	Carpenter		673-2749
Medical			

Miscellaneous Services

NAME	Description	Contact Name	Contact Home #
Deloraine Hospital		Nurses Station	747-2243
Melita Hospital		Nurses Station	522-3403
Veterinarian			
BorderVet	Veterinarian		522-8405
Equipment Operators			

APPENDIX K

Animals and Pets

Farm Animals

1. Definitions.

Biosecurity. Biosecurity is a set of measures designed to help protect a farm or premises from the entry and spread of pathogens causing diseases. Biocontainment is an important component of biosecurity, which includes a series of management practices that prevent the spread of pathogens between animal populations on a farm and pathogens from leaving the farm. (For more information, see https://www.manitoba.ca/agriculture/animal-health-and-welfare/animal-health/biosecurity.html.)

- 2. Farm animals can be a major problem in emergencies:
 - a. They often are kept in biosecure circumstances and cannot be moved, or be easily moved as they should not be combined with animals from another biosecure site. The animals may also need specific equipment in the barns (e.g., milking equipment or laying hen cages);
 - b. If they can be moved, it is difficult to find new locations able and willing, or with the space, to take them (and it may be difficult to get transportation for them all); and
 - c. In the event of mass mortality disposal of carcasses is a major problem.
- 3. Animals kept in barns (many of which will have biosecure conditions) include:

Dairy cows

Pigs – breeding, gestation, farrowing, nursery, feeder

Poultry – egg producing

Poultry – meat producing chickens, turkeys, geese, ducks

Horses – PMU (pregnant mare urine)

Aquaculture

Other

4. Animals kept outdoors include:

Beef cattle

Sheep

Goats

Horses

Bison

Elk

Poultry

- 5. In addition to the usual run of emergencies we are familiar with, and which may affect farms (e.g., floods, tornadoes), animal disease can be quite serious and require a full municipal effort.
- 6. Every piece of land (legal land description) with agricultural animals, including farms, should have a Premises Identification Number, which provides provincial (Manitoba Agriculture) staff with details on location, type and number of animals, and so forth. The acquisition and maintenance of these numbers is something you should be engaged in as an emergency coordinator.

7. Roles and Responsibilities.

- a. Farmer/Producer. Have an emergency plan, stand-by power, heaters, feed, water, etc. Have some plan for alternative housing and transportation.
- Associations livestock, poultry (e.g., Dairy Farmers of Manitoba). Provide facilitation of moving information among producers, including that pertaining to housing and transportation.
 (Associations will generally only support their members, and not all producers belong to the applicable association.)
- c. Municipality. Maintain contact with farmers and associations and the province and lend assistance as required.
- d. Emergency Measures Organization. Provide support as required and the path to contact with Manitoba Agriculture.
- 8. Useful information sources include:

Preparing a Beef Farm for Flood Conditions

https://www.gov.mb.ca/asset_library/en/spring_outlook/preparing_beef_farm.pdf

Preparing a Swine Operation for Flood Conditions

https://www.gov.mb.ca/asset libary/en/spring outlook/prearping swine operation.pdf

Premises Identification

Manitoba.ca/pid

Emergency Preparedness for Farm Animals

https://www.getpreapred.gc.ca/cnt/rsrcs/pblctns/frm-nmls/frm-nmls-eng.pdf

Emergency Preparedness – Alberta Farm Animal Care

https://www.afac.ab.ca/resources/emergency-preparedness/

Pet Animals

- 9. Pets are very difficult to deal with during emergencies, and will require considerable effort to accommodate, notably if evacuation is required. This SOP may help with some aspects of that.
- 10. **Individual Responsibilities**. The pet owner should do these things prior to any emergency part of general individual responsibilities for the first 72 hours.

- a. Have a plan;
- b. Have a neighbour or friend who can recover the pet if the owner is evacuated;
- c. Get a microchip inserted into the pet in case of separation;
- d. Have a potential new home or homes in mind where the pet can be boarded in case of evacuation; and
- e. Prepare a go-bag in advance, containing:

Veterinarian and vaccination records
Microchip number
Medication if needed for two weeks
First aid kit for the pet
Spare collar, leash
Blanket
Toys, treats
Cage or carrier
Paper towels, plastic bags, disinfectant
Food and water bowls
Cat litter if applicable
Water and food for 72 hours (and can opener for canned food)

11. **Municipal Responsibilities**.

- a. Include pets in all public education campaigns regarding personal responsibilities;
- b. At Reception and Inquiry centres, have an area set aside for pets. Pets should not be allowed inside the centre due to allergies and other health reasons. This said, pets should be kept from close contact with other pets for pet and human health reasons;
- c. Preposition snow fencing and stakes to allow for the rapid construction of a pet holding area at the Reception and Inquiry Centre;
- d. Remind all pet owners to take special care during emergencies regarding personal and pet hygiene, as routines are disrupted, and people and animals are thrown into close contact. Some diseases spread pet to human, some pet to pet; and
- e. Maintain a list of veterinarians, boarding facilities, animal shelters, pet-friendly accommodation. Note that EARL contains this information and differentiates between pet-friendly and non-pet-friendly accommodation.

Appendix L SEMG print of Emergency Assets Resource List. Last updated July 2019

Emergency Measure	es			
MB EMO - Western E	EMA Bob Schkawritka	(c) 204-794-3574 (w)	(h)	Brandon
Re	egional Emergency Ad	visor (EMA) for Western area	bob.schawritka@g	ov.mb.ca
MB EMO MB Emergency Meas	Duty Officer ures	(c)204-945-5555 (w)	(h)	
FMO	24/7 Emergency Num	ber		
Government Agenci	es - Federal		Section 1 and 1	
Nav Can	Flight Plan Shift Man	nager (c) 1_866-541-4103 (w) 20)4-983-8337 (h)	Winnipeg
Public Safety Canada	Mitch Muller	(c) 204-296-7335 (w) 204-983-	3148(h) 1-800-830-31	18 Winnipeg

(w) 1-800-226-8832 (h)

(w) 800-668-6767(h)

(w) 800-387-3557 (h)

Senior Programmes Officer, Manitoba

weather forecasts, alerts and resources

(c)

CANUTEC Dangerous

Dangerous Goods Emergency

goods transporting

General Office

Board of Canada investigates air, marine, rail and pipeline occurrences

Transportation Safety Emergency reporting 7/24 (c)

Government Agencies - Provincial

Province of Manitoba | Access Direct Links to Government of Manitoba

- Advanced Education, Skills and Immigration
- Agriculture

Transport Canada

Environment Canada

- <u>Economic Development, Investment and Trade</u>
- Education and Early Childhood Learning
- Environment, Climate and Parks
- <u>Families</u>
 - o Francophone Affairs
 - o Status of Women
- <u>Finance</u>
- Health
- Indigenous Reconciliation and Northern Relations
- Intergovernmental Affairs
- Justice
- Labour, Consumer Protection and Government Services
- Mental Health and Community Wellness
- Municipal Relations
- Natural Resources and Northern Development
- Public Service Commission
- Seniors and Long-term Care
- Sport, Culture and Heritage
- <u>Transportation and Infrastructure</u>
- Treasury Board Secretariat

Province of Manitoba | Contact Government Urgent Service Numbers

Emergency Measures Organization - Duty Officer 204-945-5555	
Animal Care Line - (Chief Veterinary Officer) 204-945-8000	1-888-945-8001 (in Manitoba)
Child and Family Services	1-866-345-9241
24 hours in Manitoba - routes calls to nearest office	
Child and Family Services - All Nations Coordinated Response Network (ANCR) 204-944-4200 Winnipeg Intake (24 hours)	1-888-945-2627 (24 hours) (in Manitoba)
Domestic Abuse Crisis Line 24 hours, in Manitoba	1-877-977-0007
Employment and Income Assistance - After Hours Emergencies	1-866-559-6778
Emergency Measures Organization (Disaster Financial Assistance/DFA)	1-888-267-8298 (in Manitoba
204-945-4772	1 000 207 0230 (111 Marintona
Environmental Accidents 24 hours, in Manitoba	1-855-944-4888
Health Links/Info Santé 24 hours, in Manitoba	1-888-315-9257
Highway Information (511)	1-877-627-6237
24 hours, in Manitoba, Saskatchewan, North Dakota, NW Ontario	
Housing and After Hours Tenant Emergencies 24 hours, in Manitoba	1-800-661-4663
Problem Gambling Helpline 24 hours, in Manitoba	1-800-463-1554
Senior's Abuse Support Line 24 hours, in Manitoba	1-888-896-7183
Turn-In-Poachers (TIP)/Forest Fire Situation 24 hours, in Manitoba	1-800-782-0076

Criminal Property Forfeiture Unit 204-945-2218	1-866-977-2738 (in Manitoba)
Crown Lands – Parks 204-945-8872	1-800-214-6497 (in North America)
Distance Learning 204-325-1700	1-800-465-9915 (in Manitoba)
Early Learning and Child Care Program 204-945-0776	1-888-213-4754 (in Manitoba)
Economic Development Office 204-945-1055	1-866-570-7577 (in North America)
Elections Manitoba 204-945-3225	1-866-628-6837 (in North America)
Emergency Measures Organization (Disaster Financial Assistance/DFA) 204-945-4772	1-888-267-8298 (in Manitoba
Employment and Income Assistance - After Hours Client Services Emergencies 204-945-0183 (after hours)	1-866-559-6778 (after hours) (in Manitoba)
Employment Standards 204-945-3352	1-800-821-4307 (in Canada)
Enforcement Services - Turn-In-Poachers	1-800-782-0076 (24 hours) (in Manitoba)
Family Doctor Finder 204-786-7111	1-866-690-8260 (in Manitoba)
Fisheries - Aquatic Invasive Species	1-877-867-2470 (24 hours)(in Manitoba)
Flood Protection Programs 204-945-5021	1-855-415-4530 (in Manitoba)
Food Development Centre 204-239-3150	1-800-870-1044 (in Canada)
Francophone Affairs Secretariat 204-945-4915	1-866-267-6114 (in Manitoba)
GeoManitoba - Canada Map Sales 204-945-6666	1-877-627-7226 (in North America)
Growing Forward 2 - Application Forms 204-239-3870	1-800-870-1044 (in Canada)
Hazardous Waste and Dangerous Goods - Environmental Accident Reporting	1-855-944-4888 (24 hours) (in Manitoba)
Line 204-944-4888 (24 hours)	
Health Care Abuse and Fraud Reporting Line 204-786-7118	1-866-778-7730 (in Manitoba)
Healthy Child Manitoba 204-945-2266	1-888-848-0140 (in Manitoba)
Healthy Child Manitoba - Triple P 204-945-4777 Parent Line	1-877-945-4777 Parent Line (in Manitoba)
Housing Delivery - Repair and Renovation Programs 204-945-5566	1-866-689-5566 (in Manitoba)
Human Rights Commission 204-945-3007	1-888-884-8681 (in Manitoba)
Immigrate Manitoba - MPNP (Provincial Nominee Program for Skilled	1-800-665-8332 (in Manitoba)
Workers) 204-945-2806	
Independent Investigation Unit 204-948-7000	1-844-667-6060 (in Canada)
Industry Services 204-945-5643	1-866-332-5077 (in Manitoba
Information and Privacy Policy Secretariat (Freedom of Information And	1-800-617-3588 (in Manitoba)
Protection Of Privacy/FIPPA 204-945-1252	
Legal Aid Manitoba 204-985-8500	1-800-261-2960 (in Manitoba)
Liquor, Gaming and Cannabis Authority of Manitoba 204-927-5300	1-800-782-0363 (in Manitoba)
Manitoba Arts Council 204-945-2237	1-866-994-2787 (in Manitoba)
Manitoba Breeding Bird Atlas Coordinator 204-945-6816	1-800-214-6497 (in North America)
Manitoba Crop Residue Burning Program - Authorization	1-800-265-1233 (in Manitoba) (automated)
Manitoba Emergency Services College 204-726-6855	1-888-253-1488 (in Manitoba)

Manitoba Emergency Services College Critical Incident Stress Management (CISM):	1-888-389-3473 (24 hours)(in Manitoba)
Manitoba Health Appeal Board 204-945-5408	1-866-744-3257 (in Manitoba)
Manitoba Hepatitis C Compassionate Assistance Program 204-788-6339	1-866-357-0196 (in Manitoba)
Manitoba Integrated Task Force for Missing and Murdered Women - Project DEVOTE 204-984-0504	1-866-484-2846 (in Canada)
Manitoba Jobs and Skills Development Centres 204-945-0575	1-866-332-5077 (transfers to nearest centre in province) (in Manitoba)
Manitoba Learning Resource Centre 204-483-5040	1-866-771-6822 (in Manitoba and Saskatchewan)
Manitoba Ostomy Program (Ostomy Supplies Only) 204-926-6080	1-877-477-4773 (in Manitoba)
Manitoba Prosecution Service (Crown Attorney) 204-945-2852	1-855-593-3301 (in North America)
Manitoba Securities Commission 204-945-2548	1-800-655-5244 (in Manitoba)
Manitoba Strategic Infrastructure Secretariat 204-945-4074	1-800-268-4883 (in Manitoba)
Manitoba Student Aid 204-945-6321	1-800-204-1685 (in North America)
Manitoba Tax Assistance Office 204-948-2115	1-800-782-0771 (in Manitoba)
MERLIN (Manitoba Education Research and Learning Information Networks) 204-474-7800	1-800-430-6404 (in Manitoba)
Mineral Resources 204-945-1119	1-800-223-5215 (in North America)
Motor Carrier – Permits 204-945-3961	1-877-812-0009 (in North America)
Motor Carrier Enforcement Programs 204-945-3890	1-877-340-9068 (in Manitoba)
Municipal Employees Benefits Program 204-926-7979	1-800-432-1908 (in Canada)
Municipal Relations Emergency Line	1-866-735-3111 (24 hours) (in Manitoba)
Municipal Relations Inquiries 204-945-0119	1-866-801-2888 (in Manitoba)
Nurses Recruitment and Retention Fund 204-786-7393	1-877-681-4983 (in North America)
Manitoba Advocate for Children and Youth 204-988-7440	1-800-263-7146 (in Manitoba)
Office of the Vulnerable Persons' Commissioner 204-945-5039	1-800-757-9857 (in Manitoba)
Ombudsman Manitoba 204-982-9130	1-800-665-0531 (in Manitoba)
Parks Reservation Service 204-948-3333	1-888-482-2267 (in North America)
Professional Certification 204-773-2998	1-800-667-2378 (in Manitoba)
Property Taxes, Land Tax Sales - Northern and Unorganized Territories 204-677-6621	1-888-677-6621 (in Manitoba)
Protection for Persons in Care Office 204-788-6366	1-866-440-6366 (in Manitoba)
Provincial Drug Program (Pharmacare) 204-786-7141	1-800-297-8099 (in Manitoba)
Provincial Drug Program - Exception Drug Status 204-788-6388	1-800-557-4303 (in Manitoba)
Provincial Drug Program - Monthly Deductible Instalment Payment Program for Pharmacare 204-945-1733	1-888-519-3492 (in Manitoba)
Provincial Services - Rent Assist, Disability and Health Supports Unit (DHSU), Income Supplements Programs 204-945-2197	1-877-587-6224 (in Manitoba)

Public Housing Programs, Manitoba Housing Communications Centre	1-800-661-4663 (24 hours) (in Manitoba)
204-945-4663	
Public Library Services 204-726-6590	1-800-252-9998 (in Manitoba)
Public Safety Investigations 204-945-3475	1-800-954-9361 (in Manitoba)
Public Utilities Board 204-945-2638	1-866-854-3698 (in Manitoba)
Real Estate Services Division 204-239-3510	
Residential Tenancies Branch – Winnipeg 204-945-2476	1-800-782-8403 (in Manitoba)
Residential Tenancies Branch – Brandon 204-726-6230	1-800-656-8481 (in Manitoba)
Residential Tenancies Branch – Thompson 204-677-6496	1-800-229-0639 (in Manitoba)
Rural Home Ownership Program 204-451-3960	1-855-201-4624 (in Manitoba)
SAFE Work Manitoba 204-957-7233	1-855-957-7233 (in North America)
Selkirk Mental Health Centre 204-482-3810	1-800-881-3073 (in Manitoba)
Senior's Abuse Support Line	1-888-896-7183 (24 hours)(in Manitoba)
Sport Manitoba – Kidsport 204-925-5922	1-866-774-2220 (in Manitoba)
Status of Women 204-945-6281	1-800-263-0234 (in Manitoba)
Student Records 204-945-0201	1-833-227-1375 (in Manitoba)
Supporting Families Initiative - Family Justice Resource Centre 204-945-2313	1-844-808-2313 (in Manitoba)
Taxation 204-945-5603	1-800-782-0318 (in Manitoba)
Teachers' Retirement Allowances Fund 204-949-0048	1-800-782-0714 (in North America)
Travel Manitoba 204-927-7800	1-800-665-0040 (in North America)
Vehicle and Equipment Management Agency (VEMA) 204-945-0275	1-800-363-6693 (24 hours) (in Manitoba)
Victim Services 204-945-6851	1-866-484-2846 (in Canada)
Victim Witness Assistance Program 204-945-3594	1-866-635-1111 (in Manitoba)
Visitable Housing Design 204-945-1786	1-866-689-5566 (in Manitoba)
Vital Statistics Agency 204-945-3701	1-866-949-9296 (in Canada)
Workers Compensation Board 204-954-4321	1-855-954-4321 (in North America)
Workers Compensation Board, The Appeal Commission 204-925-6110	1-855-925-6110 (in North America)
Workplace Safety and Health 204-945-3446	1-855-957-7233 (in North America)

Crown Agencies

Manitoba Hydro - Customer Contact Centre 204-480-5900 (24 hours)	1-888-624-9376 (24 hours)(in North America
Manitoba Hydro - Hydro Bonds	1-800-565-0350 (in Manitoba)
Manitoba Hydro - Power Smart Home Programs - Refrigerator Retirement	1-855-537-4343 (in Manitoba)
Program	
Manitoba Public Insurance (Autopac, Driver Licencing 204-985-7000	1-800-665-2410 (in North America)
Manitoba Public Insurance - TIPS Line 204-985-8477	1-877-985-8477 (in Manitoba)
Manitoba Public Insurance - Vehicle Inspections Unit	1-800-542-8720 (in Manitoba)
Manitoba Liquor and Lotteries Corporation 204-957-2500	1-800-265-3912 (in Manitoba)

Non-Government Organizations

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Red Cross- Brandon &		(c)	(w) 204-729- 4970	(h)	Brandon
Western MB Emergency				WZinfo@Manitoba	a.redcross.ca
St. John Ambulance		(c)	(w) 204-784- 7000	(h) info@mb.sja.ca	Winnipeg
	First Aid			()	
Salvation Army	()204-223-738	7 (w) 204-974-1033	(h)	
	24/7 Emotional	Support, food	, supplies and more		
Canadian Red Cross Disaster Coord	Cailin Hodder	0204-299-8	3526 (w) 204-982-76.	34(h)	
Mennonite Disaster Service	Ross Penner	0204-261-1	274 (w) 866-261-12	74	
	fax # 204-261-1	279		mdscn@mds.menn	onite.net
Trans Canada Pipelin	esEmergency Res	sponse(c) inqu	iry 1-800-66 (w) 888	3-982-7222 (h)	
Fire and Ambulance		10 TOS			* ************************************
Pierson Fire Hall	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	(c)	(w) 204-63	4-2423 (h)	Pierson
Police and Security					
Commissionaires		(c)	(w) 204-94	2-5993 (h)	
Manitoba					
	Security, by-la	w enforcemen	nt, support to law enf	orcement	
RCMP- Melita		(c) Admi	n/General (w) Compl	laints/Eme1{h)	—————— Melita

Admin/General Inquiries 204-522-3213

Manitoba Poison Contr	rol 24/7 Number	(c) 1-855-7P	01SON (w) 855-776-4	766(h)	Winnipeg
Centre					
	The Manitoba Po	oison Centre ope	erates 24/7		
HSC - Children's Hosp	ital	(c)Emergence	ey Dept (w) 204-787-2	595(h)	Winnipeg
	emergency dept:	204-787-2306			
MEC Net	t				
HSC - General Hospital	emergency dept:		cy Dept(w) 204-787-3	661(h)	Winnipeg
Grace Hospital			-0157 (w) 204-837-831	1 (h)	Winnipeg
	emergency dept:	204-837-0157			
Mental Health - 24hr Crisis Line	7715	(c)204-326	-9276 (w) 1-888-61	7-(h)	
	Support provided experiencing a	l via telephone t	to individuals		
Deloraine Health Centre Deloraine Health Centre		(c)	(w) 204-747- 2745	(h)	Deloraine
Hartney Community Health Centre Hartney Community	Includes long terr	(c)	(w) 204-858- 2054	(h)	Hartney
Melita Medical Clinic		(c)	(w) 204-522- 8353	(h)	Melita
Melita Health Centre		(c)	(w) 204-522-340	03 (h)	Melita
Melita Medical Clinic	· (1441-144)	(c)	(w) 204-522-835	53 (h)	Melita

Melita Personal Care Home with 20 beds is attached

Municipal Emergency Coordinators

Q MEC Net

(c) (w) 204-885-5997 (h) Winnipeg admin@qmecnet.ca

SEMG -MEC Ross Robinson (c) 204-761-5759 (h)

SEMG- South Emergency Municipal Group sextantconsulting@hotmail.com

Accommodations

Salvation Army Family		(e)204-233-7287 (w) 204-946-9471(h)			Winnipeg
Shelter	called SonRise				
Deloraine Motor Inn	1	(c)	(w) 204-74°	7-2076	Deloraine
	No restaurant				
Canadian Wildernes	s Inn -	(c)	(w) 204-747	-3300 (h)	Deloraine
Deloraine					
MEC N	Net				
Hartney Motor Inn		(c)	(w) 204-858- 2525	(h)	Hartney
Dreamland Motel	Russ Champion 27 Rooms - Pet friendly	(c)	(w) 204-552- 3594	(h)	Melita
Melita Inn		(c)	(w) 204-533- 3336	(h)	Melita
				Facebookhttps:	//www.facebook.

Western Star Hotel and Suites		(c)	(w) 204-522- 8694	(h)	Melita
	Pets allowed				
R & M Value Accommodations	Roy & Michelle Thorne	(c)	(w) 204-522- 8517	(h)	Melita
Carriage House Accommodations	Cheryl Arndt	(c)	(w) 204-522- 0081	(h)	Melita
Little Patch Of Heav	en	(c)	(w) (204) 76	1-6139 (h)	Sifton
Bed & Breakfast					

Restaurants and Caterers

The Rendezvous Restaurant			(c)	(w) (204) 747-3463	(h)
Hoysun Chinese Restaurant		(c)	(w) (204) 747- 3673	(h)	Deloraine
Lauder Community I	nn Ron Turnbull	(c)	(w) 204-858- 2244	(h)	Deloraine
Melita Congregate Meals	(c) for Melita and Piers Seniors	(w) 204-522- 8795 son	(h)	Melita	Lauder
Melita Golf Course		(c) Off-Season	- (w) 204-522-382	20 (h)	Melita

Chicken Chef - Melita	(c)	(w) 204-522-2484 (h)	Melita
Happy Chopstick	(c)	(w) 204-522-3966 (h)	Melita
Restaurant			
Heritage Restaurant	(c)	(w) (204) 634-2414 (h)	Pierson

Community Centres, Halls, Churches and Arenas

And remaining the control of the second	n managa manganan man		
Hartney & Area Arena	(c)	(w) 204-858-2135 (h)	Hartney
Melita Legion Community	(c)	(w) 204-522-3314	Melita
Hall			
Melita and Area Arena	(c)	(w) 204-522-8257 (h)	Melita
Melita & A	rea Arena <u>131-</u> 8	286-8257	

Melita & Area Arena —431-886-8257

Schools and Daycares

Hartney School	Shannon Combs	(c)	(w) (204) 483-6295 (h)	Hartney
			shannoncombs@shmb	.ca
Melita School		(c)204-483-6293	(w) 1-866-422-5113 (h)	Melita
Melita School			(, = 333 = 3 (,	
Melita School			lindaharmon@shr	nb.ca
Minto School		(c)	(w) (204) 776-2041 (h)	Minto

Pierson School

(c)1-204-483-6292 (w) 1-866422-51 12 (h)

Pierson

Also listed: Email: marniemccutcheon@shmb.ca

Email: info@shmb.ca

Media - Radio

CBC Radio		(c)	(w) 204-788-364	1	Winnipeg
1	Fax # 204-788-3643 tal	kback@cbc.ca		radi0893@cbc.ca	
CKSB 10 FM	General Number	(c)	(w) 204-788-322	2 (h)	Winnipeg
	French Language Ra	adio 88.1 FM			
TSN 1290 AM	Business Number	(c)	(w) 204477-5120		Winnipeg
	Winnipeg Area but c	an be live strear	med		
CBC AM Radio 990	(c)204-788-3641 (w) 204-788-3217 ^(h)				Winnipeg
CJOB AM Radio 680)	0204-786-342	1(w) 204-786-2471		Winnipeg
	Talk radio station fax 3421	x # 204-783-451	2 alt ph.: 204-786-	(h) (f) 204-783-4512 cjobnews@cjob.com	
94 FM/99.9 BOB/1290 CFRW		204-453-76	5960) 204477-8255	(h) 204-837-0157	
AM 1250/Lite 96.7 FM/MIX 96/QCountry 107	Crystal	204-326-22	2990) 204-326-3737	(h)	Steinbach
	Crystal is the station	manager			
CKMW/CJEL FM	Ang Enns	(c) (f) 204-325	5-22060) 204-325-9506	(h)	Winkler

Media - Print

Winnipeg Free Pres	S	(c)	(w) 204-697- 7292	(h)	Winnipeg
	Fax # 204-	-697-7412		7272	city.desk@freepres	s.mb.ca
Winnipeg Sun		(c)204-694-2022	(w) 204-632- 2780	(h)	Winnipeg
	Fax # 204-	-697-0759			wpgsun.citydesk@	sunmedia.ca
La Liberte - French	Print (c)	(w) 204-23°	7-4823 (h)	Winnipeg n	nedia	
	Fax # 204-2	31-1998			administration@la-lil	perte.mb.ca
MEDIA• - TELEV	ISION					
APTN	10 (1990) A	(c)8		w) 204-947-	(h)	Winnipeg
	Fax # 204-9	947-9307			info@aptn.ca	
CBC French - CBWFT		(c)		w) 204-788- 3262	(h)	Winnipeg
	Fax # 204-	788-3823			manitoba@cbc.ca	
CBC - CBWT		(c)		(w) 204-788-	(h)	Winnipeg
	Fax # 204-	788-3643 talkl		,011	radi0893@cbc.ca	
	1 ax 11 20 4 -					
CKY - CTV	1 dx 20 1 -	(c)	Fax 204-943	(w) 204-788-33	00 (h)	Winnipeg
CKY - CTV	winnipegnev	. ,	Fax 204-943	(w) 204-788-33	00 (h) winnipegnews@belli	Winnipeg media.ca
CKY - CTV Global TV (h) Fax 204-233		ws@ctv.ca	Fax 204-943	(w) 204-788-33 (w) 204-235-854:	winnipegnews@bell	

5.6

(w) 204-788-3217

(h) (f) 204-953-4300

Winnipeg

talkback@cbc.ca

Generators, Electrical and Power

	to a a total	A to be Market Miller	2 2 5 550 2 6002 00 0 0 0 0 10 0 0 0 00000000000	r and you are properly as
Mainline Industries	Business Number	(c)	(0204-338-1900	Winnipeg
	Generators, contrac	ctor, construction		
Palmlite Industrial Services	Stan Hiebert 3781	(c)204-392-696	0 (w) 204-326- (h)	Blumenort
	Generators, transfe	r switches, pumps	s, electric motors	
Battlefield Rental	Business Number	(c)	(w) 204-474-2411 (h)	Bdn]Wpg
	Emerg # 204-981-4	1289 rentals inc go	enerators, tools,	
Andries Electric	Gary Andries	0204-305-0180	(w) 204-747-3462 _(h)	Deloraine
			andries@myne	etset.com
Westman Electrical Contracting		(c) (v	w) (204) 522-3483 ^(h)	Melita
Westman Electrical		(c)	(w) (204) 522-3483 (h)	Melita
Contracting				

5.7 TECHNOLOGY SUPPLIES AND SERVICES

Alcom Electronic Communications	Kevin Wittmeier 9099	(c)204-803-8456	(w) 204-237- (h)	Winnipeg
	Radios, satellite phon	nes and service. Ra	dio rentals	

Gary Brown Southwest Electronic activating in	(c) Service is a	(w) 204-522-8456	5	Melita
	Service is a	a leading company		
	(c)	(w) 204-522-8728	3 _(h)	Melita
SAAS-BASED SOLU WELLSITE	UTIONS &	SERVICES FOR	czarowny@noralta.c	com
	(c)	(w) 204-819-50	050 (h)	St. Andrews
Drones and UAVs				
usiness Number	(c)	(w) 800-615-11	16 (h)	Wpg/Bdn
vehicle, cell phone, b	attery (alt)	204-633-3500		
Business Number	(c)	(w) 204-632-780	0 (h)	W1869BHARVRu
	VELLSITE Drones and UAVs siness Number rehicle, cell phone, b	VELLSITE (c) Drones and UAVs siness Number (c) rehicle, cell phone, battery (alt) usiness Number (c)	(c) (w) 204-819-50 Drones and UAVs Ssiness Number (c) (w) 800-615-11 The vehicle, cell phone, battery (alt) 204-633-3500 Tusiness Number (c) (w) 204-632-780	AAS-BASED SOLUTIONS & SERVICES FOR vellsite (c) (w) 204-819-5050 (h) Drones and UAVs siness Number (c) (w) 800-615-11 16 (h) rehicle, cell phone, battery (alt) 204-633-3500

Stores, Services and Supplies

Princess Auto		(c)204-831-3275	(w) 204-669-	(h) 204-726-0601	Winnipeg	
Timeess Auto		(C)204-631-3273	4252	(11) 201 720 0001	vv mmpeg	
	wide variety of parts, tools, etc	wide variety of parts, water pumps,				
Westem Financial Group	Carol MacDonald	(c)	(w) 204-942- 2555		Winnipeg	
	Municipal Insurance					
ATCO Trailers		(c)	(w) 204-633- 8233		Winnipeg	

Impact Security	Ron D ^I Errico	(c)204-890-3439	(w) 1-866- 385-7037	(h) rderrico@impactsecuritygr	oup.ca
WillScot		(c) (w)	1-866-892-0176	5 ^(h)	
	Modular and tempo	rary buildings, off	ices, sleeping		
Bill Aitchison Septic Tank Svc		(c)	(w) 204-747- 2873	(h)	Deloraine
Starline Equipment Sales	Large temporary shelters	(c)	(w) 780-986- 5548	(h)	Edmonton
RONA Delmar's Hardware LTD		(c)	(w) 204-522- 3937	(h)	
Delmar's Hardware Ltd RONA		(c)	(w) (204) 522-3937	(h) info.Melita02027@rona.ca	Melita
McMechan Plumbing & Heating		(c)	(w) 204-522- 3306	(h)	Melita
Stewart's Lumber & Supply Timbermart		(c)	(w) 204 522	2-3278 (h)	Melita

Stewart

DOUG'S MOBILE		(c)	(w) 204-522-8451 (h)	Melita
SERVICE & REPAIR		EL AND NAT	URAL GAS, OIL FIELD	
Midwestern Redi-Mix Concrete	Daryl Alexander		(w) 204-522-8304 (h)	Melita
	Gravel, Sand and	Concrete		
Kleyson Group Ltd		(c)	(w) 888-488-5550	Oak Bluff
	Road salt supplier	and de-icing	materials	
Good Lands Environmental Inc	Cindy H01Tigan of Caldwell Jill Cald		2-8151(w) (204) 634-2245 (h) 306-339-71 12	Pierson
	Spill Response, R	emediation, ar	nd Reclamation	
World of Water		(c)	(w) 204-785-1910(h)	Selkirk
	Dew Drop water			
Kodiak Shelter Systems		(c)	(w) 800-699-0244(h)	Selkirk
,,,,,,	Large temporary s	shelters		
Waskada Community	Cheryl Flannery	(c)	(w) (204)-673-2295 (h)	Waskada
Foods				

Transportation

A full line of grocery items, health and beauty products, cards and

Beaver Bus Lines	General Information	(c)204-989-7007	(w)	(h) 204-949-7045	Winnipeg
	Charter buses			info@beaverbus.com	
First Student Canada Buses	Charter buses	(c)	(w) 204-257- 0696	(h)	Winnipeg
Richardson International Airport - Winnipeg	. Andrew Curwin: Ope	(c)204-793-5339	(w) 204-987- 1541	(h)	Winnipeg

SNOMAN	Snowmobilers of Manitoba (c) snowmobiles - covers 51 clubs		(w) 204-940- 7533	(h)	
			1333		
Kleysen Group Inc.		(c)	(w) 888-488- 5550	(h)	
	Road Salt		3330	info@kleys	en.com
Deloraine Winchester	<u>.</u>	(c)	(w) 204-747-20	18 (h)	Deloraine, MB

Airport located 3 nautical miles (5.6 km; 3.5 mi) south of Deloraine

MEC Net

Forsyth Hauling

0204-522-5089 (w) 204-634-2244 (h)

Pierson

 $Provides\ tucking\ services\ for\ the\ Oil\ \&\ Gas\ Industry\ in\ Southwestgordon. for syth@mts.net$

Animal Supplies and Services

MAFRI - Provincial Chief	Animal Care Line for Pets (c)	(w) 1-888-945-8001	(h)	Winnipeg
Vet	To report an animal care conce week	rn monitored 7 days a	animalcare@gov.m	b.ca
MB Chief Vet Office	Dr. Megan Bergman (c)	(w) 204-945- 7685		Winnipeg
	For farm animals and pets	7003	chiefveterinaryoffic	ce@gov.mb.ca
Border VET Animal I	Health (c)	(w) 204-522-840	05	Melita
Services				

Prairie Helicopters	(0) (w) 2	04-642-4841	(h)	Gimli
				derek@pra	iriehelicopters.com
Gardewine North	(c	(w) 1 4200	204-822- 0	(h)	Morden
	Trucking				

Heavy Equipment and Construction

United Rentals of Canada - Brandon loc	General Equipment	& Tool (c)	(w) 204-726-8777	(h)	Brandon		
Brandt Tractor Ltd	Dave Schwark	888-227-263	38 (0204-231-2333	(h)	Winnipeg		
	Contractors' equipme	Contractors' equipment, service, supplies, and rentals					
Westcon Equipment & Rentals	de Guy Normandin	(c)	(w) 204-633- 5800	(h)	Winnipeg		
SMS Equipment Inc.	Sean Rafferty	(c)	(w) 204487-1050		Winnipeg		
	Komatsu						
Hitrac (1974) Inc.	Laurent Delaguis	0204-941-0701	(w) 877-8884440	(h)	Winnipeg		
	Case Equipment - N	ew and Used Equ	ipment				
Toromont Cat		(c)		(w) 20445	53-4343(h)Winnipeg		

Rohl Global Networks Jason Wilson

(c)T011 Free: 1-877 (w) 204453-1290(h) 204-782-1707

Plowing, Hydrovac including machine rentals, fiber optic laying.

5.8 MECNET

5.9

Abe Fehr Construction	1	(c)	(w) 204-522- (h) 5464	Melita
Dean Fletcher Construction	Dean Fletcher	(c)204-522-0827	(w) 204-649- 2423	Melita
Southwest Backhoe Service		(c)	(w) 204-522- 5246	Melita
Pierson Welding	Bany Wilson	(c)	(w) 204-634-2240 (h)	Pierson
Jolly Construction		(c)	(w) 204-673-2515	Waskada
SENIORS' RESIDEN	NCES AND ASSIS	TED LIVING		
		(c)	(w) 204-747-1826	Deloraine
Bren Del Win Lodge Personal Care Home		(c)	(w) 204-747-1826	Deloraine
Bren Del Win Lodge	30 Beds	(c)	(w) 204-747-1826	Deloraine
Bren Del Win Lodge Personal Care Home	30 Beds	(c) (c)	(w) 204-747-1826 (w) 204-747-1816 (h)	Deloraine
Bren Del Win Lodge	30 Beds			98.

Water Management Supplies

St. Boniface Bag	David Harder	(c)	(w) 204-237- 8510	(h)	Winnipeg
	Regular or Super s	andbags			

Shipper's Supply Inc.		(c)	(w) 204-772- 9800	(h)	Winnipeg
	Sandbags regular in	3 sizes			
Syn-Tex Bag Inc.	Karen (Ext 212)	(c)204-960-504:	5 (w) 204-632-566	57	Winnipeg
	After hours: 204-960	0-5045 Super san	nd bags only		
Endurapak Inc.	Michael Cumber	(c)204-296-977	5 (w) 204-947-138	33 (h)	Winnipeg
	Sandbags alt # 1-800	0-665-8083			

F A. Roberts and (c) (w) 204-694-4600 (h) Winnipeg Associates Ltd.

Potable water trailers

5.10 MECNET

Lloyd Bag Co.		(c)	(w) 519-352- 9300	(h)	Chatham
	sandbags fax # 5]9-	352-3413		info@lloydbag.com	
Trans-Canada Tall)S	Business Number	(c)	(w) 204-832-535	9	Headingley
	Tarps, snow fences and industrial	, mesh RV m	ats, garage divider		
Berg Bag Co.		(c)	(w) 612-332-884.		Minneapolis
	sand bags toll free a	# 800-658-72	201 fax # 612-332-	(h) info@bergbag.com	
Industrial Bags		(c)	(w) 800481-271	3 ^(h)	Montréal
	sand bags				
Valley View Ventures	s Ltd. Jason Eisner	(c)204-7	34-8221 (w) 204-734-9	9951	Swan River
	Regular & super s	andbags			
Service Stations and	Garages				
Boundary Consumers Coop Petroleum		(c)	(w) 204-522 5969	- (h)	
Valleyview Co-op		(c)	(w) 204-747-2	2291 (h)	Deloraine
Deloraine Gas Bar	s Bar, Agro Centre, l	Centre	e, Cardlock, Diesel -		
M I' E DI			MCEADI		110

Valleyview Co-Op	(c)	(w) (204) 858-2276 ^(h)	Hartney
Hartney Cardlock			
Cardlock, Diesel - Clear	, Gas, Diesel - Dye	d, Gas - Dyed Regular,	
Mar-Dee Enterprises	(c)204-52	2-3202 (h)	Melita
Doug's Mobile Service and Douglas Repair	Calverley (c)	(w) 204-522-8451	Melita
-	of truck and trailer	parts	
Mar Dee Enterprises /	(c)1-877-76	52-7333 (w) 204-522-3202 ^(h)	Melita
Flaman Rentals		· ,	
Bulk Fuels, Cardlock Fu	uels, Lubricants, Tw	vine, Farm Equipment	
Valleyview Co-op Melita	(c)	(w) (204) 522-8777(h)	Melita
Gas Bar			
Gas Bar, Al	ΓM, Propane - Auto	motive, Convenience	
Store,	-		
White Owl Service (Esso)	(c)	(w) (204) 522-3961 (h)	Melita

Restaurant listed Bruce Rudneski as contact

MEC Net

Border Equipment and	(c)	shop: 204-634 (w) 306482-7771	(h)	Pierson		
Repair	Providing full servic equipment and on	roviding full service repair for construction quipment and on					
Lee's Service Centre		(c)	(w) 204-634-2293		Pierson		
	New and Used Farm	Equipment Sale	s. Vehicle repairs.				
Valleyview Co-op Pierson		(c)	(w) 204-634-2328	(h)	Pierson		
Fierson	Diesel - Clear, Diese	l - Dyed, Gas - F	Regular, Gas -	:			
	Dyed Regular,			hardware.pierson@	valleyview.		
Waskada Cardlock		(c)	(w) 204-673- 2689	(h)	Waskada		
				g.bell@boundaryco	op.ca		
Waskada Tire and Oil	Carson Spence	(c)204-522-568	5 (w)		Waskada		

Boundary Co-op Kiosk

(c)

(w) 204-673-2689 (h)

Waskada

Cardlock available North of Waskada

Communications

Amateur Radio Jeff Dovyak (c) 204-771-0614(w) 204-787-2903(h) 204-694-8146

Emergency Service

ARES Capital Region

Melita Town Office (c) (w) 204-522-3413(h)Melita

Melita Town Office

Melita Town Office

5.11 MECNET

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